

# Option Master List: Provider Billing

## SOS Agenda

### Goal

Provide education for producing paper and electronic claim forms by learning how to read and navigate within the Option Master, which will enable customers with the tools necessary to maintain this Master File and troubleshoot issues.

### Objectives

- Gain a broader understanding of the Option Master and its relationship with other Master Files.
- Learn how your Option Master is organized, which will enable you to locate the logic associated with each form locator and segment.
- Develop the skills to be able to troubleshoot issues with your paper and electronic claim forms by identifying and correcting rejections and errors.
- Learn how to communicate effectively with your Provider Billing Consultant.

### Target Audience

The target audience for this session should include the stakeholders that are impacted by Patient Accounting claim form set-up and production of both paper and electronic claims. This would include:

- Business Office Management
- Information Technology Management
- Support Staff responsible for maintaining the Option Master

8:30 a.m.–9:00 a.m.	Breakfast/Registration
9:00 a.m.–2:00 p.m.	<p><b>Introductions</b></p> <p><b>Option Master List (OML) Overview</b></p> <p><b>Option Master List Organization</b></p> <ul style="list-style-type: none"> <li>• Multiple and Dependent Components</li> <li>• Form Processing Logic</li> </ul> <p><b>Option Master List Components</b></p> <ul style="list-style-type: none"> <li>• Header Section</li> <li>• Allowable Values/Option Section</li> <li>• Qualification &amp; Value Table</li> <li>• State vs. Hospital Settings</li> </ul> <p><b>Break</b></p> <p><b>837 Implementation Guide</b></p> <ul style="list-style-type: none"> <li>• How to read the 837 Transaction</li> <li>• Loops and Segments</li> <li>• Navigational Tools</li> <li>• OML Crosswalk</li> <li>• Implementation Guide</li> <li>• Option Master List (OML)</li> </ul> <p><b>Lunch</b></p> <p><b>Provider Billing ICD-10 Implementation</b></p> <ul style="list-style-type: none"> <li>• OML Components</li> <li>• File Impacts</li> <li>• Testing</li> </ul>
2:00 p.m.–4:15 p.m.	<p><b>Receivables Policy Manager/Receivables Management Workstation/Payor Responsibility Master—Technical Q&amp;A Session</b></p>