



SIEMENS

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Hardware and Software Evolve

A dedicated part of the Evolve Program.

Your benefits

- **Extended duration of service contracts:**
Supports service contracts to run for up to 10 years and avoid the risk of increasing incompatibilities over time.
- **Cost transparency:**
Predictable lifecycle costs through one fixed hardware exchange and one fixed software upgrade – included in this Evolve option of the Siemens IT Care Plan
- **Future-proofed systems:**
An “evergreen” software system with one hardware exchange and one software upgrade

IT
Services

Only in addition to
■ Siemens IT Care Plan

Optional for the following systems

- syngo.via CT WP
- syngo.via RT WP
- syngo.via Breastcare WP
- syngo.via MI WP

Keep installed hardware and software up to date and ensure hardware and software compatibility

Simply include the Evolve option in your Siemens IT Care Plan

Make IT a priority: minimize the risk of downtime

Consolidation and worldwide competition are putting today's healthcare assets under intense financial pressure, and operations and maintenance budgets are among the first to be cut. Fewer personnel working fewer hours are expected to operate and maintain more equipment at lower cost, while also delivering higher throughput, higher availability, and higher profits with partly aging assets. It's a trend that unfortunately shows no sign of changing. Healthcare landscapes – and this applies both for hardware as well as software – must therefore be increased in regards to their productivity, while continuing to look for ways to reduce costs even more.

Not all organizations are adequately prepared for current and future challenges: Only 10% of "digital leaders" feel their organization has enough resources to address the management issues and IT trends that their company has prioritized. More than half of the digital leaders/CIOs (57%) say they need enhanced IT skills among their existing workforce, 48% require additional IT staff that are "suitably qualified", and 37% want a bigger budget.¹

The right support for your hardware and software assets

Reduce the tension on your budget discussions: the runtime of HW & SW Evolve is five years and includes one hardware exchange to the latest server hardware system on the one hand, and one software upgrade to the latest syngo version with new and improved features on the other hand. These upgrades fit your asset landscape and avoid unnecessary evaluation and ordering processes. Furthermore, the offering comes with a five year Prime Hardware support package that contains the hardware service covered by Siemens' OEM Partner Hewlett Packard (HP). All preparations for an upgrade are done in advance by the Regional Support Center via our secure remote connection. The installation is executed on site by experts of the local Siemens Healthcare organization. Specific on-site tasks are: hardware installation, configuration migration, and delta application training.

¹ <http://www.computerworlduk.com/news/it-management/cios-spell-out-it-priorities-but-most-say-they-lack-resources-3496170/>
last accessed on Sept.16, 2015

The products/features and/or service offerings (here mentioned) are not commercially available in all countries and/or for all modalities. If the services are not marketed in countries due to regulatory or other reasons, the service offering cannot be guaranteed.

Please contact your local Siemens organization for further details.

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