

FlexForce Tech

Delivering lasting value with industry expertise, improved efficiencies, and workforce engagement

Why does employee engagement matter in a value-based healthcare environment? Healthcare providers with low employee engagement levels, especially among clinical staff, typically pay more than \$1.1M annually in malpractice claims than those with the most engaged employees.¹

\$1.1M more

the amount HCPs with low employee engagement pay in malpractice claims1

If you could raise the level of staff engagement, you could limit this risk and:

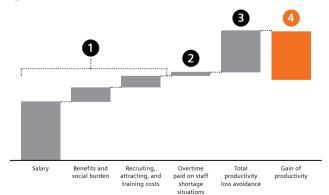
- Decrease patient volume burden
- Improve staff morale
- Reduce overtime
- Improve patient experience

How do you raise clinical staff engagement? With another pair of hands...vendor trained and ready to go.

A best-in-class solution, FlexForce™ Tech from Siemens Healthineers can help your clinical staff more efficiently deliver patient care—while helping you meet organizational needs for scalability, productivity, and quality without sacrifice.

This is about delivering lasting value to your staff and your organization. There isn't a one-size-fits-all answer to optimizing workflow efficiency or increasing employee engagement. In order to drive results, and ultimately, positive patient outcomes, you need to get the most out of your imaging systems and workforce. FlexForce Tech addresses today's healthcare challenges with a plan tailored to your department's specific needs and goals.

- 1 Anticipated staffing costs.
- 2 Overtime costs required to sustain operations when short staffed.
- 3 Productivity loss or patient leakage when short staffed.
- 4 Realized value potential from a highly productive technologist.



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Our Approach

Siemens Healthineers partners with you at each step to ensure your organization's needs are identified, and the right person is aligned with your objectives. Planned updates ensure your goals stay on track.



2

3



Define needs

- Organization goals identified
- Needs Analysis conducted
 - Clinical skillset
- Procedure types
- Equipment types
- Working hours
- On-call requirements

Identify talent

 FlexForce™ Tech skillset matched to organization goals and needs

Implementation

- Kick-off meeting held with customer, FlexForce™ Tech, and SH Resource Manager to align expectations
- FlexForce™ Tech to complete any hospital orientation or onboarding as needed
- FlexForce™ Tech enabled to begin patient care

Re-evaluate for continued need

- Ongoing assessments to ensure FlexForce™ Tech is matching customer expectations
- Alignment of those results toward organization goals
- Discuss need for continuation of or additional FlexForce™ Workforce Solutions within the organization

The FlexForce Tech Difference

Higher staff engagement is possible, with the right training and the right partner. Your department, like the people within it, is unique. That's why your workforce solution should meet you both where you are and where you want to be to provide lasting value.

Our FlexForce Tech team members are highly experienced in helping clinical staff get the most out of their time and their equipment. An experienced team member will partner with you at each step to ensure ongoing alignment with your needs and objectives.

- Fully vetted, vendor-trained licensed technologist
- Connected to a global team from Siemens Healthineers for support
- Siemens Healthineers certification eligible via ongoing training to ensure industry relevance
- Flexible engagements from 3 months to several years



Staff engagement



Financial performance



Increased efficiencies

Education & workforce solutions

Your single source for education, performance coaching, and staffing

Find out more at siemens-healthineers.us/FlexForceTech

¹The Correlation between Employee Satisfaction and Patient Experience in Hospitals [Internet]. Best Upon Request. 2018 [cited 2018 July]. Available from: https://www.bestuponrequest.com/2018/correlation-employee-satisfaction-patient-experience-hospitals/

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