Improving patient experience

Outcomes that matter: One minute can make the difference after a stroke*

siemens-healthineers.com/deliver-outcomes



The patient's voice is becoming increasingly important. More than three quarters of patients consider reputation when choosing a hospital. At the same time, growing out-of-pocket expenditure is fueling consumerism.

For patients, once they are diagnosed and have a defined care path, health outcomes are among the factors that matter most.¹ "Outcomes" refers to both clinical and patient-reported health status.² However, without engagement and communication, individuel expectations will remain unclarified and therefore difficult to achieve.

A lack of focus on long-term quality of life.

1 min*



In stroke cases, one minute of **onset-to-treatment** time makes the difference between **being able or unable** to wash yourself.³

Compromised patient safety and adverse events leads to additional costs.

180k EUR



Extra days in hospital due to an adverse event can increase costs by 180k EUR.⁴

Poor engagement of patients and families – leads to higher readmission rates.

1.75



Readmission rates after treatment are 1.75 **times higher** among less engaged patients.¹



¹ Patient Experience Journal, Vol. 3. Issue 1, Patient experience: Driving outcomes at the heart of healthcare J. A. Wolf CPXP, PhD,

²International Consortium for Health Outcomes Measurement (ICHOM): medscape.com/viewarticle/813443 (viewed latest on June, 12th, 2019) ³AHA Journals, Stroke: stroke.ahajournals.org/content/45/4/1053.long, (viewed June, 12th 2019), A. Meretoja, et al.,

⁴ thebmj, Adverse events in British hospitals: preliminary retrospective record review: bmj.com/content/322/7285/517, short using an average yearly exchange rate 2001 of EUR/GBP of 0.62, (viewed latest on June, 12th, 2019

⁵ Patient engagement strategies that prevent hospital readmission: patientengagementhit.com/news/patient-engagement-strategies-thatprevent-hospital-readmission, (viewed latest on July, 29th)

⁶ How a hybrid operating room is paying off: healthcare.siemens.com/ magazine/mso-spine-surgery.html (viewed latest on July, 28th 2019)

⁷Effect of early physician follow-up on mortality and subsequent hospital admissions after emergency care for heart failure: a retrospective cohort study. CMAJ. 2018 Dec 17;190(50):E1468-E1477. doi: 10.1503/cmaj.180786. Atzema CL, et al.

The products/features are not commercially available in all countries.
Due to regulatory reasons their future availability cannot be guaranteed.
syngo.via Cinematic VRT is for communication, education and publication purposes and not intended for diagnostic reading.

How we can support to deliver outcomes that matter to patients

 Build trust in and engagement with treatment through seamless access to interconnected, concise medical information.



- Reduce acute complications by image-guided, minimally invasive therpy with quality & infection control.
- Focus on healthy and productive life, by early warning and effective, safe follow-ups.

- 25%

readmissions by engaging patients and families⁵





Get seamless access to interconnected patient data

Vendor Neutral Archiving (VNA)⁸ permits a holistic view of patient data and incorporates patient-centric apps (e.g., taking images at the point of care).



Produce clear and concise medical information

syngo.via Cinematic VRT⁹ delivers easy-to-understand medical information (e.g., about a planned surgery approach).



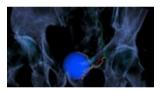
Connect with and educate patients and families

PEPconnect & PEPconnections provide online access to learning activities, and staff education to provide better patient and caregiver experience.

< 0.2%

complications due to screw misplacement⁶





Leverage image-guided minimally invasive therapy

Planning and Guidance Tools for Angiography support locoregional therapy based on syngo DynaCT, and syngo Needle Guidance for ablations and syngo Embolization Guidance.



Master intraprocedural quality control

ARTIS pheno enables intraoperative quality control to avoid misplaced screws or implants in ortho, trauma, spine surgery, and save postoperative CT scan.



Detect sepsis early

Atellica*IM B-R-A-H-M-S PCT Assay achieve early sepsis risk assessment to help improve patient outcomes, including reduced morbidity and mortality with the ability to make confident decisions in minutes.

- 67%

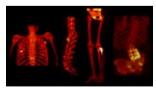
relative risk of mortality from prostate cancer in screened population⁷





Assure early warnings of disease recurrence

Serum HER-2/neu Test assists physicians to monitor and manage therapy options for patients with metastatic breast cancer whose initial serum levels are >15 ng/mL.



Enable consistent and effective follow-ups

68Ga-PSMA PET/CT and xSPECT Quant™ adapt follow-up response for biochemical recurrence in patients with rising PSA following prior treatment.8 (e.g., Biograph Vision / Symbia Intevo™ SPECT/CT).



Commit to long-term patient safety

Right-dose imaging protocols, CARE and templay Dose reduce risk of potential long-term negative effects through radiation exposure.