

# Enabling the Expert-i connection Job Aid

## syngo Virtual Cockpit

As the Modality Technologist, you need to enable the Expert-i connection for the Steering Technologist. Follow the steps below to allow remote support:

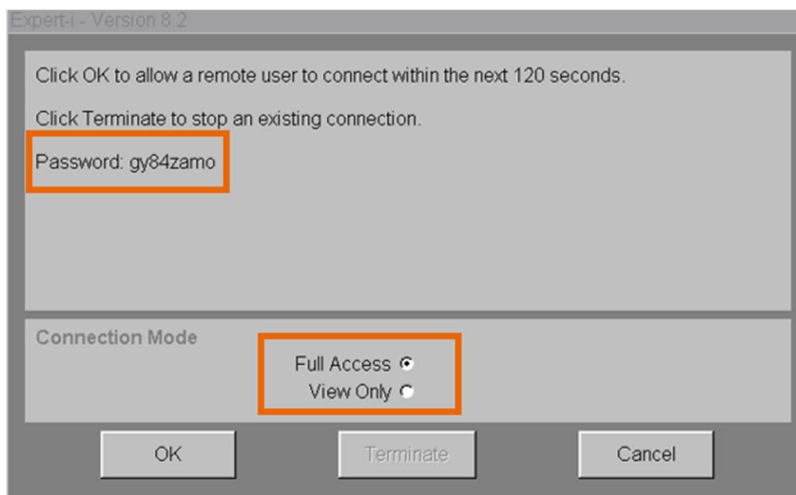
1. Activate the Expert-i icon on the status bar of the modality console.



2. The **Expert-i Provide Access** dialog box opens and the **Access Code** is displayed. Provide the Access Code to the Steering Technologist via the chat window or verbally via headphones.

Please note: The Access Code is valid for only **two minutes**.

3. Decide for a **Connection Mode** and click the respective checkbox.
  - **View Only** allows the Steering Technologist to see your desktop.
  - **Full Access** allows the Steering Technologist to interact with your modality workplace.



4. A **red exclamation mark** on the Expert-i icon on the status bar indicates that the Virtual Cockpit is ready for the connection. Wait for the red exclamation mark to be displayed, then click **OK** in the Expert-i Provide Access dialog box.



5. The white Expert-i status icon indicates that a remote connection is enabled, but the requested colleague has not yet connected.



6. The Expert-i status icon turns green as soon as the connection has been established.



You can end the Expert-i connection at any time.

Please note that the learning material is for training purposes only!

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Note: Some functions shown in this material are optional and might not be part of your system.

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