

Siemens Healthineers Data Privacy Policy (Philippines)

Version: September 2020

Protecting personal data is very important to Siemens Healthineers. The following Privacy Policy explains how Siemens Healthineers processes your personal data and describes your associated rights.

Controller

The Siemens Healthineers company (“Siemens Healthineers” or “we”) mentioned in the imprint of this website will process your personal data as the data controller in accordance with this Privacy Policy and the applicable laws on the protection of personal data.

Processing of your personal data

Siemens Healthineers processes your personal data as part of your use of our websites and online services as described in the following:

Use of the websites

When using our websites, Siemens Healthineers processes information which is technically necessary for communication to take place and which may also be automatically sent to us by your browser or device, *e.g.*, IP address, device type, browser type, pages visited, date and time of the request.

We process this information in order to enable you to visit the websites, to improve and accelerate the presentation of the websites, to adapt and prepare the information offered for specific target groups and to design the websites according to user preferences.

In addition, we process this information to ensure compliance with our Terms of Use, to exercise or defend ourselves against legal claims, and to prevent and counter fraudulent and similar actions, including attacks on our IT infrastructure.

The legal basis for the processing is the safeguarding of the legitimate interests of Siemens Healthineers as website operator (Art. 12(f), Data Privacy Act of 2012).

Subscription of information and participation in surveys

On our websites you can subscribe to various information, such as subscribe to newsletters or provide us with comments and feedback by participating in surveys. Siemens Healthineers processes the personal data that you have entered via the website, e.g., contact information such as first and last name, e-mail address, telephone number or comments.

Siemens Healthineers uses this personal data to contact you and provide the requested information, to process your comments and feedback and to adapt and prepare the information offered for specific target groups.

The legal basis for the processing is your consent (Art. 12(a), Data Privacy Act of 2012).

Use of contact forms and chatbots

You can contact us directly via contact forms and chatbots on our website and in particular provide your contact details. Siemens Healthineers processes the contact information you provide, such as your first and last name, e-mail address or telephone number, as well as information you provide in a support request, in order to respond to and clarify your contact or request.

The legal basis for the processing is your consent (Art. 12(a), Data Privacy Act of 2012). If your request is aimed at the conclusion of a contract, the legal basis for the processing is the performance of a contract (Art. 12(a), Data Privacy Act of 2012).

Online Services

On our websites you can register for various Siemens Healthineers Online Services by providing your personal data, for example to access technical documents of our products or to exchange information in user forums.

Siemens Healthineers processes the personal data that you have entered when using the Siemens Healthineers Online Services for example when registering or logging in,

such as your first and last name, e-mail address, telephone number, comments or forum posts.

Siemens Healthineers processes your personal data,

- to provide the services and features of the Online Services and to manage your use; or to enable you to use the services and features of the Online Services;
- to verify your identity and enable user authentication;
- to ensure compliance with our Terms of Use, establish or defend against legal claims, and prevent fraudulent or similar acts, including attacks on our IT infrastructure.

The legal basis for the processing is your consent (Art. 12(a), Data Privacy Act of 2012), the performance of a contract (Art. 12(a), Data Privacy Act of 2012) or the safeguarding of the legitimate interests of Siemens Healthineers as the provider of online services (Art. 12(f), Data Privacy Act of 2012).

Processing of personal data related to your business relationship with Siemens Healthineers

In the context of a business relationship with Siemens Healthineers, we process personal data of contact persons at customers, interested parties, sales partners, suppliers and partners (“business partners”). For further information, please refer to the Siemens Healthineers Privacy Policy for Business Partners at the bottom of the page under “Downloads.”

Cookies

We use cookies on this website. You can find further information regarding cookies in our [Cookie Policy](#). It also describes how you can object to the use of cookies.

Links to other websites

This Privacy Policy applies only to Siemens Healthineers websites and not to third party websites and applications. Siemens Healthineers websites may contain links to third party websites and applications that may be of interest to you. Siemens Healthineers is neither responsible for the collection, processing and use of your data by websites or applications that are not operated by Siemens Healthineers, nor responsible for their

content. For information on the processing of your personal data, please refer to the data privacy policies of the respective providers.

Mobile Apps

Siemens Healthineers also offers a variety of applications that you can download to your mobile device, such as your smartphone (“Mobile Apps”). Some of these apps have their own privacy policy. These privacy policies can be viewed on the App Store prior to downloading the Mobile App and in the Mobile App itself.

Recipient and disclosure of personal data

Siemens Healthineers works with other affiliated companies and external services providers and may therefore transfer your personal information for the purposes described above to:

- other Siemens Healthineers and Siemens Group companies;
- service providers who process data as part of their service provision for Siemens Healthineers (*e.g.*, service providers for IT maintenance activities, processing enquiries, administration of user identities);
- courts, arbitration tribunals, authorities or legal advisors, if this is necessary to comply with applicable law or to assert, exercise or defend against legal claims.

As a global company, Siemens Healthineers also has affiliates in countries outside the Philippines (“third countries”) and cooperates with external service providers who may also be located in third countries. Third countries are countries where the applicable law does not guarantee the same level of data protection as within the Philippines.

Recipients of personal data may possibly be located in countries outside of the Philippines on which applicable laws do not offer the same level of protection as the laws of the Philippines. In such cases and unless permitted otherwise by applicable law, Siemens Healthineers takes measures to implement appropriate and suitable safeguards for the protection of personal data through use of contractual or other reasonable means to provide a comparable level of protection.

Further information and a copy of the implemented measures can be obtained upon request from the Siemens Healthineers Data Privacy Organization (see contact information under “Contact”).

Storage duration

Siemens Healthineers will only process your personal data for as long as it is necessary to fulfil the purpose of the processing (*e.g.*, until the matter you have contacted us with is completely clarified) or until you revoke your consent or object to the processing and there is no other legal basis or overriding legitimate reasons for the processing.

To the extent that Siemens Healthineers needs to process your personal data in order to fulfil a legal obligation or the processing is necessary for the establishment, exercise or defense of legal claims, Siemens Healthineers stores your personal data until the legal obligation is fulfilled or the legal claims have been asserted.

Your rights

According to the data privacy law applicable in the Philippines, you have the right – provided that the respective legal requirements are fulfilled – to:

- obtain confirmation as to whether Siemens Healthineers processes personal data about you and, where that is the case, obtain access to your personal data processed by Siemens Healthineers as well as other information,
- obtain the rectification of your inaccurate personal data processed by Siemens Healthineers,
- obtain from Siemens Healthineers the erasure of your personal data processed by Siemens Healthineers,
- obtain from Siemens Healthineers restriction of processing of your personal data,
- Data portability concerning personal data, which you have actively provided,
- object to the processing of your personal data by Siemens Healthineers and, on grounds relating to your particular situation, to object to the processing of your personal data insofar as the processing of your personal data is based on legitimate interests.

If you have given Siemens Healthineers your consent to process your personal data, you have the right to withdraw your consent at any time with effect for the future, *i.e.*, your withdrawal does not affect the legality of the processing carried out based on the consent prior to the withdrawal. After withdrawal, Siemens Healthineers may only process your personal data to the extent that Siemens Healthineers can base the processing on another legal basis.

If you wish to exercise any of your rights, please contact the Siemens Healthineers Data Privacy Organization (see contact information under “Contact”).

Contact for questions and complaints, data protection officer

The Data Protection Officer of Siemens Healthineers and the Siemens Healthineers Data Privacy Organization provide support in all questions relating to data privacy as well as questions, comments, concerns or complaints. The Siemens Healthineers Data Protection Officer and the Siemens Healthineers Data Privacy Organization may be contacted via our portal “[Let us know - Data Privacy.](#)” The local Data Protection Officer in the Philippines may be specifically contacted through:

Data Protection Officer
Siemens Healthcare Inc.
10/F M1 Tower,
141 H.V. Dela Costa Street,
Salcedo Village, Makati City
Telephone: +63 2 8814 6765
Facsimile: +63 2 8814 6761

The Siemens Healthineers Data Protection Officer and the Siemens Healthineers Data Privacy Organization will always use best efforts to address and remedy your request or complaint. In addition to contacting the Siemens Healthineers Data Protection Officer and the Siemens Healthineers Data Privacy Organization, you also have the possibility at any time to contact the competent data protection supervisory authority with your enquiry or complaint which in the Philippines is the [National Privacy Commission](#) located at 5th Floor Delegation Building, PICC Complex, Roxas Boulevard, Pasay City.

This Privacy Policy is updated from time to time. The date of the last update can be found at the beginning of this Privacy Policy. We recommend that you visit this page regularly to check for any updates that may have been made.