UpSkill Services

SmartSimulator

Your simulated hands-on experience with your medical equipment

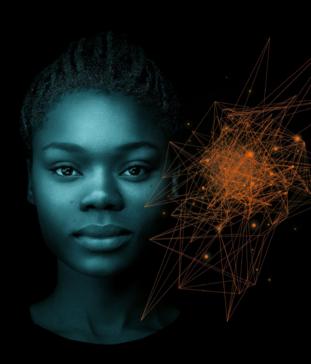












Thank you for choosing SmartSimulator from Siemens Healthineers. The following information is designed to assist you in preparation and how to get startet with your simulator.

How to get started:

Prerequisites

Before starting the onboarding process of your account, you must first install any mobile Authenticator Application from Google Play store or Apple's App Store. The recommended authenticator apps are Google Authenticator, Microsoft Authenticator etc.

Step 1

If you are not yet registered for Siemens Healthineers' Online Services portal, please follow the link to register. To use the SmartSimulator portal, it is not mandatory to "Select Service".

Step 2

Once registered to the Siemens Healthineers' Online portal, please login in the SmartSimulator portal by using the following link.

Step 3

Please use "Subscriber Login" in the upper right corner by using the registered email ID, the password just set and the MFA (Multi Factor Authentication) code from the mobile app.

Step 4

After login your account is displayed. Select "My Subscriptions" on the access bar. You then see the status of your ordered subscriptions.





Step 5

The subscription status will change into active, as soon as the payment process is completed. The "view" icon will then be enabled. Click "view details" to start using the subscription.

Further information

- The start date of your subscription is the date you provided when ordering the subscription.
- Simulators will be charged on hourly frequency and partial hours will be counted as full hours.
- When you finished a simulator session, please actively terminate your session by clicking on the X symbol

For any queries, please reach out to us at:



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