

Upskill Services

Remote Trainer

Remote education
on your medical device –
tailored to your needs



As a healthcare provider, it is essential that you can improve your staff's knowledge of specific system applications. This is vital so that you can optimize your equipment usage without compromising your clinical workflows. At the same time, you need to prevent unnecessary waiting times for patients when targeted training on your system is being conducted. For these reasons, you need to be able to provide your staff with rapid access to training sessions on specialized clinical topics in a timely and resource-efficient manner.

Remote Trainer is a personalized service where our experts interact with your staff via our secure Smart Remote Services connection to educate them on your equipment and its clinical applications.



Remote Trainer utilizes remote desktop sharing functionalities, which allows our Education Expert to train your staff remotely on equipment features and clinical applications such as examination protocols, image review, and post processing.

With Remote Trainer your individual remote trainings are scheduled in shorter sessions that are convenient to you, thereby making your equipment and staff available to maintain their daily operations during peak patient times.

Remote Trainer helps you to

- **leverage digital technologies and experience real-time training** from our experts to gain and refresh knowledge on system applications without compromising your clinical workflows
- **avoid unnecessary waiting times for patients** by leveraging targeted trainings which are performed in real-time on your system during times that suit your regular operations
- **experience easy and resource-effective remote training** with fast response to your educational needs on specific clinical topics via our secure remote connection

With Remote Trainer, you experience real-time training to refresh your staff's knowledge on clinical applications directly on your own equipment.

The tailored training sessions can include aspects like new or existing procedures or enhanced features after system upgrades. When your staff would like to improve their imaging skills, learn how to optimize specific

protocols, or amplify their knowledge on post processing steps of specialized applications, Remote Trainer allows scheduling these trainings in short and flexible sessions.

1. Request your training

- Reach out to your Siemens Healthineers representative



2. Start your pre-learning

- Access learning activities from any smart device using PEPconnect



3. Attend your training

- Connect remotely to our experts using Smart Remote Services SRS
- Start your learning experience directly on your equipment through audio and chat functions and using your own clinical applications
- Refresh and enhance your knowledge on specialized clinical applications important to you



4. Get certified

- Receive certification of attendance



Location:



Virtual training

Equipment:



Modality



Computer



Pen and paper

Training type:



Customizable



Tailored

SmartSimulator:

Not applicable for this training format

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SmartSimulator is used for training purposes only. Not for clinical use.