# Evolve Program Upgrade to *syngo* MR XA30

## FAQs

We are excited to announce the arrival of *syngo* MR XA30 software for the MAGNETOM Aera, Skyra, Prisma, and Prisma$^{fit}$ MRI systems. Below we have compiled common questions relating to this Evolve Program upgrade.

### What is the Evolve Program?

The Evolve Program™, when included in a service agreement, elevates your imaging solutions to the head of the pack. Get the latest versions of your equipment's software as it becomes available, as well as systematic hardware upgrades, so your imaging systems remain state-of-the-art for years to come.

### What is *syngo* MR XA30?

*syngo* MR XA30 is our latest MRI scanner software version for the MAGENTOM Aera, Skyra, Prisma and Prisma$^{fit}$ MRI systems.

### Is my MAGNETOM Aera, Skyra, Prisma or Prisma$^{fit}$ MRI scanner eligible for the Evolve upgrade to *syngo* MR XA30?

For a scanner to be eligible, it needs to be under an active service contract with an available Evolve Program step. Contact us today and a Siemens Healthineers representative will follow up with you.

**Tip: Please have on hand the serial number and the functional location number (site number) of each scanner.**

### When will my facility get the Evolve Program upgrade to *syngo* MR XA30?

The Evolve Program upgrade to *syngo* MR XA30 begins with a call from a Siemens Healthineers team member within the Customer Care Center. As we have many customers that qualify, this upgrade will take a couple years to rollout to the installed base. If you haven't heard from us yet, feel free to contact us today and a Siemens Healthineers representative will follow up with you.

**Tip: Please have on hand the serial number and the functional location number (site number) of each scanner.**

### What can I expect during the Evolve Program upgrade to *syngo* MR XA30?

There are six steps to an Evolve Program upgrade to XA30: System Preparation, Evolve Program Kit Arrival, Overview of Installation and Blended Training, Online Training, Installation, and Post Installation. Steps may vary based on your system configuration and XA line software experience. Please reach out to your Siemens Healthineers representative or use the Contact Form to receive the specific details of your Evolve Program upgrade.

↗ **siemens-healthineers.us/XA30evolveprogram**

**SIEMENS**
**Healthineers**

### What can I expect during the System Preparation step of the upgrade?

A Siemens Healthineers' Project Specialist will call to schedule two steps to prepare your system for a successful upgrade.

- **System Backup:** On the scheduled date, we will perform the backup either remotely (by tech support representative) or on-site (by local engineer) based on your system configurations and remote availability. The backup will require approximately 2 hours of downtime.

- **Hardware Prerequisites:** Depending on the age of your system, you may require prerequisites to meet the compatibility standards of the XA30 software. The hardware prerequisites will be installed on-site by a Siemens Healthineers Customer Service Engineer (CSE) and can require up to 10½ hours of downtime.

### What can I expect during the Evolve Program Kit step of the upgrade?

The Evolve Program Kit will arrive by FedEx delivery. The kit will consist of 3-6 boxes which can range from 10-50 lbs each. Your dedicated kit will vary based on your system's specific configuration.

### What can I expect during the Overview step of the upgrade?

You will receive a call from a Siemens Healthineers Project Specialist to review and schedule the installation and blended training.

### What can I expect during the Online Training step of the upgrade?

There are two components of training prior to installation: Self-paced online training (OLT) and videos and virtual instructor-led training (VILT).

- The OLT and videos will be available for all Evolve Program upgrade customers and 0.75 ASRT Category A Continuing Education Credits will be provided. Please log into the PEPConnect website to register. If you are currently not a PEPConnect registered user, please follow the instructions on the website homepage at Siemens-healthineers.us/pep-mr.
  If you have any questions regarding the Online Training (OLT), Videos, VILT offerings or registration, please call: 1-888-221-8010, option 1, then option 3.

- VILT is an 8-hour virtual instructor-led training for customers new to XA line software only. For example, if you already have XA20 software on a MAGNETOM Altea, Sola, Vida, or Lumina, you do not need to participate. VILT will occur within 2 weeks of install and 7 ARST Category A Continuing Education Credits will be provided. Please refer to your approval email for the link to your registered class.

### What can I expect during the Installation step of the upgrade?

A Customer Service Engineer (CSE) will install your new software and hardware on-site. The installation of *syngo* MR XA30 will take approximately 8½ hours of downtime.

### What can I expect during the Post Installation step of the upgrade?

After installation of *syngo* MR XA30, a Siemens Healthineers Application Specialist will arrive on-site for 3 days comprised of protocol building and training.

- Protocol building will be scheduled for 4 hours. No patients or volunteers should be scheduled during this session.

- On-site training will be scheduled for a total of 20 hours (2.5 days) with scanning recommended at a rate of 1 patient per hour.

A follow-up training will be provided remotely 2 weeks post-onsite training. This will be scheduled for 4 hours with scanning recommended at a rate of 1 patient per hour.

### What IT requirements are needed for online training (OLT)?

Self-paced online training and videos will be on PEPConnect, which was designed to function on Desktop and Mobile devices. For an optimized experience, the following recommendations should be followed:

- Mobile Safari (Current Version)
- Internet Explorer 11 and higher
- Android Browser 4.2 and higher
- Mozilla Firefox 36 and higher
- Windows IE for Windows 8
- Google Chrome 41 and higher

---

**For both online training and virtual instructor-led training, we recommend a quiet location, free from distraction. Please have a functioning headset or speaker and microphone.**

---

## What IT requirements are needed for virtual instructor-led training (VILT)?
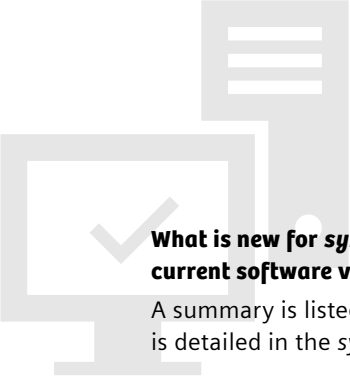
| XA30 Upgrade – Technical Requirements – Details | | |
|---|---|---|
| **Technical Requirements – Details** | The following technical requirements should be *validated prior to training:* | |
| | **Devices** | Computer or laptop (one per participant; no tablets) |
| | **Screen Resolution** | 1280 x 1048 minimum |
| | **Communication** | Speaker and microphone |
| | **Web Browser** | Microphone Edge or Google Chrome |
| | **Internet** | **Required?** — Yes |
| | | **Type** — LAN |
| | | **Communicaton Port** — 5Mbps minimum |
| | **Connectivity Test (please perform prior to training)** | **Click here to perform** — [SmartStimulator Connectivity Test](#) |
| | | **Access code** — A9027 |

## What IT requirements are needed for remote follow up training?

| XA30 Follow-up Training (Remote) | | |
|---|---|---|
| **Duration** | 4.0 hours | |
| **Scanning** | Not affected | |
| **Technical Requirements – Details** | To deliver a successful remote training experience, please ensure that all the Technical Requirements are met prior to the start of the training sessions. | |
| | **Devices** | MR System and Communication Device |
| | **Acceptable Communication Devices** | Computer/Laptop/Tablet with speaker, microphone |
| | **Web Browser** | Microphone Edge or Google Chrome |
| | **If Using Tablet** | Updated to *no* later than the 2 previous iOS/Android software versions |
| | **Internet** | **Required?** — Yes |
| | | **Type** — LAN or Wi-Fi |
| | | **Communicaton Port** — 5Mbps minimum |
| | *Note: Phone may be used as a communication device if unable to procure other devices but is a less preferred option.* | |

**What is new for *syngo* MR XA30 compared to my current software version (*syngo* MR E11)?**

A summary is listed below, however a full comparison is detailed in the *syngo* MR XA30 Deltalist brochure.

### Standard with *syngo* XA30 Upgrade

• MR workplace with 24" monitor
• Consistency across enterprise with new cybersecure software and user interface (Windows 10)

### New Standard Scanning and Post-Processing Licenses

• TimCT FastView Localizer
• 2D & 3D Distortion Correction
• Advanced Diffusion
• 3D VRT
• Image Fusion
• Recon&Go Inline Composing
• Post-processing Composing (Offline Composing)
• Expert-i
• Mean Curve Evaluation (in MR View&GO)

### Additional Options

• Turbo Suite Excelerate
• Compressed Sensing GRASP-VIBE
• Turbo Suite Elite[1]
• Prostate Dot Engine
• Zoomit<sup>PRO</sup>[2]
• Whole Body Dot Engine[3]
• UltraFlex Coils
• SVS with Edit Method
• PCASL[4]
• Imaging System Interface (ISI)[5]
• MR Protocols Module in teamplay
• High Bandwidth Inversion Recovery[6]

*References:*
*1. Only eligible if none of the underlying licenses are installed (e.g. FREEZEit), otherwise single licenses need to be offered. No future application promise.*
*2. Comes standard for TimTX TrueShape (pTx) customers.*
*3. Pre-requisite Tim Whole Body Suite.*
*4. If ASL is already installed, PCASL licenses will be provided FOC.*
*5. MEDRAD Injector Hardware - 510(k) Pending*
*6. For 1.5T scanners only, e.g., MAGNETOM Aera.*

## How do I trial additional options?

Most of our clinical applications are available as a 90-day, free-of-charge trial license. We must have a signed agreement between Siemens Healthineers and the customer upon offering a trial license. Therefore, please work with your Siemens Healthineers representative to generate a trial.

↗ **Learn more**