

Siemens Healthineers Expand your veterinary services.

With a trusted partner in Veterinary Diagnostic Imaging
and Pathology solutions.



Speciality Portfolio



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With over 125 years of medical imaging experience, Siemens Healthineers is a true leader in diagnostic imaging, pathology, and innovation.

Our proven technologies include low-dose CT, market-leading MRI, and state-of-the-art Ultrasound, enabling you to deliver best-in-class veterinary services.

SOMATOM go.Up

Improve the delivery of care for your patients



Improve the delivery of care for your patients.

Broaden diagnostic possibilities and services in your veterinary practice with the SOMATOM go.Up. Our trusted scanner comes with our unique Mobile Workflow which allows you to stay with your patients for longer and provide closer care. Benefit from AI-powered scan automation and innovations from our high-end CT fleet. Provide high-quality advanced diagnostic imaging for creatures large and small. With the SOMATOM go.Up, you can customise workflows for each clinical indication and enhance patient care without compromising image quality for any member of the family.

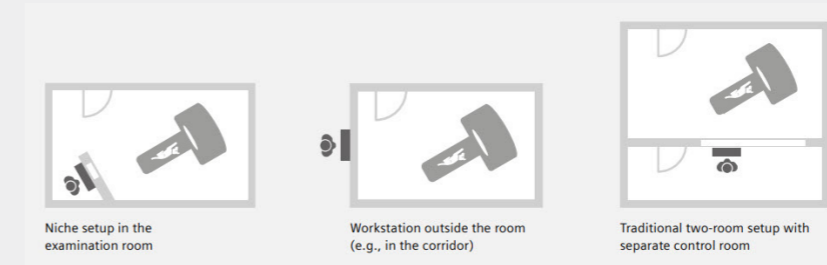
Technical specifications

Slices	64
Rotation times	up to 0.8 s
Tube	3.5 MHU (8.75 MHU equivalent value with SAFIRE)
High voltage	80, 110, 130 kV
mA	up to 400 mA (1000 mA equivalent value with SAFIRE)
z-coverage	32 x 0.7 mm
Max. table load	up to 307 kg

Minimum Requirements for Installation

Minimum Room Size – PHS Vario 1 1600 mm scannable range	5551 mm L x 3013 mm W x 2100 mm H (preferred room size: 6651 mm L x 3613 mm W x 2400mm H)
Maximum Heat Load to Air	5.2 kw max. (1.5 kW stand-by) Humidity 40–60%
Power Requirement	63 amp 3Phase + N + PE or 80 amp 3Phase + N + PE
Installation Time	Three days
Weight	1,700 kg approx.
Turnaround time for install	One week turn around for decommission and new installation. Three day installation for new system into a prepared room.

Flexible Room Layout



Control scans remotely
Tablet and remote control

Leave no patient unserved
Table holds up to 227 kg at a 160 cm scan range

High throughput management
Chronon tube

Excellent iodine contrast
High Power 80kV

Excellent low-dose performance
Tin Filter

Enhanced scan results with less dose
Stellar detector equipped with 3D anti-scatter collimator

SOMATOM go.Now

Run a successful CT business



Spend more time with your patient and less time operating the scanner.

Expand your veterinary services with the cost effective and modern SOMATOM go.Now. The intelligent integration of hardware and software allows staff to spend more time with their patients and less time operating the scanner, maximising patient comfort and stability. Staff will benefit from the intuitive and user-friendly interface, and the AI-powered scan automations, making advanced imaging feel like routine. The SOMATOM go.Now provides enhanced image quality with reduced radiation dose, allowing you to deliver the best care for your furry friends.

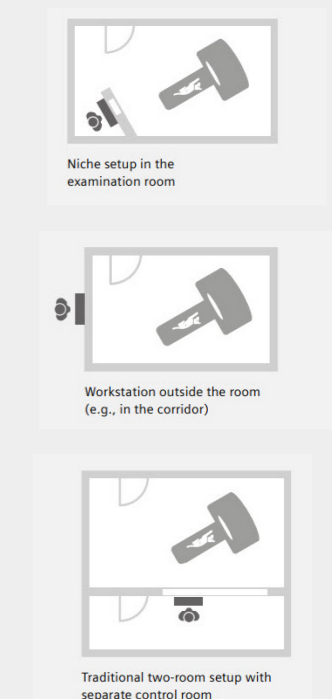
Technical specifications

Slices	32
Rotation times	up to 0.8 s
Tube	3.5 MHU (8.75 MHU equivalent value with SAFIRE)
High voltage	80, 110, 130 kV
mA	up to 400 mA (1000 mA equivalent value with SAFIRE)
z-coverage	16 x 0.7 mm
Max. table load	up to 227 kg

Minimum Requirements for Installation

Minimum Room Size – PHS Vario 1 1600 mm scannable range	4889 mm L x 2875 mm W x 2100 mm H <i>(preferred room size: 5989 mm L x 3475 mm W x 2400 mm H)</i>
Maximum Heat Load to Air	5.2 kw max. (1.5 kW stand-by) Humidity 40–60%
Power Requirement	63 amp 3Phase + N + PE or 80 amp 3Phase + N + PE
Installation Time	Three days
Weight	1,700 kg approx.
Turnaround time for install	One week turn around for decommission and new installation. Three day installation for new system into a prepared room.

Flexible room layout



- Control scans remotely**
Tablet and remote control

- Reduced workflows steps and increased patient safety**
CARE Tilt technology

- Increased patient comfort**
70 cm bore

- Cover full routine needs**
Table holds up to 160 kg at a fully operation fixed height

- High throughput management**
Chronon tube

- Excellent iodine contrast**
High Power 80kV

- Excellent low-dose performance**
Tin Filter

- Enhanced scan results with less dose**
Stellar detector equipped with 3D anti-scatter collimator

SOMATOM go.Up – Spine Imaging

French Bulldog with notable Butterfly Vertebrae (Hemivertebra).

SOMATOM go.Up
Full Spine

130kV
Scan Length: 399.5mm

CTDIvol: 9.12 mGy
DLP: 434 mGy cm



Images Courtesy of Animal Referral Hospital, Brisbane, Australia

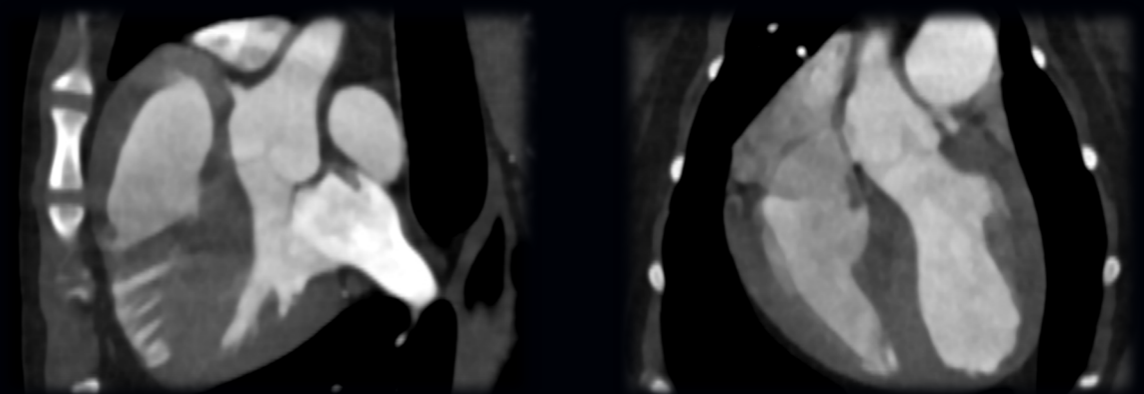
ECG Gated Cardiac Angiography

Enhance anatomical and morphological visualisation of cardiac and vascular structures.



SOMATOM go.Up
Veterinary CT

kV: 110
Scan Length: 31.6 cm
Scan time: 39 s



1mm MPRs

Images Courtesy of Animal Referral Hospital, Brisbane, Australia

Feline CT Head

Sn130kV for greater skull penetration in CT Head Imaging.
Clear assessment of soft tissue and bone anatomy.



Sn130kV
DLP: 154
Scan Length: 150mm

Images Courtesy of Animal Referral Hospital, Brisbane, Australia

Orthopaedic Low Dose Scanning

Low dose orthopaedic CT imaging post car strike, clearly assess limb fracture.



SOMATOM go.Up
Lower Limbs CT
110 kV
CTDIvol: 1.14 mGy
DLP: 47 mGy cm

Images Courtesy of Animal Referral Hospital, Brisbane, Australia

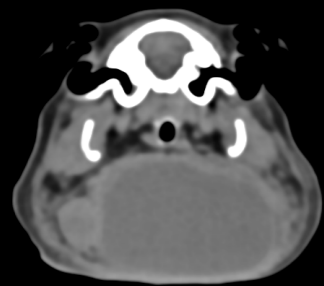
Exotic Animal Imaging

Guinea Pig
Identify and Quantify Lesions.

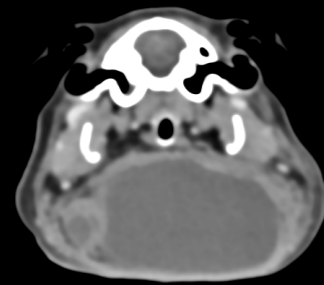
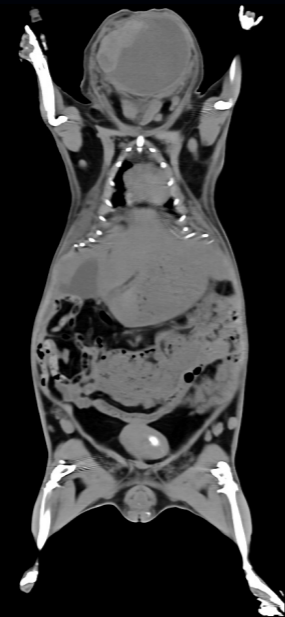
SOMATOM go.Up
Lower Limbs

110 kV

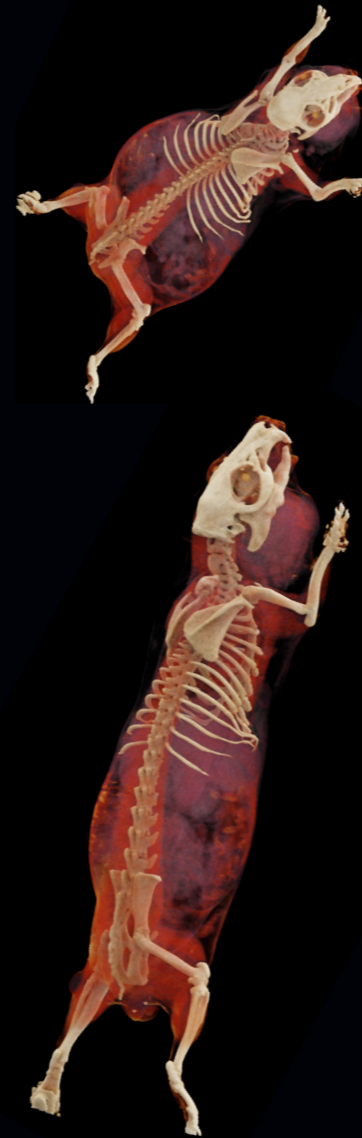
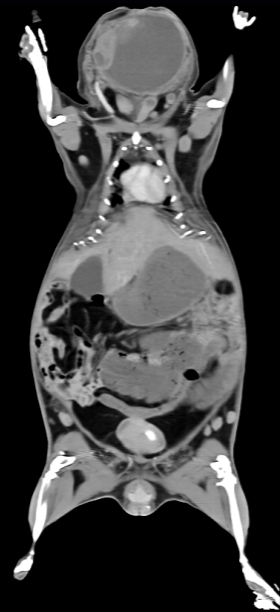
CTDIvol: 1.14 mGy
DLP: 47 mGy cm



1mm MPR
Non Contrast



1mm MPR
Post Contrast



Pre & Post Contrast
Examination

Images Courtesy of Animal Referral Hospital, Brisbane, Australia

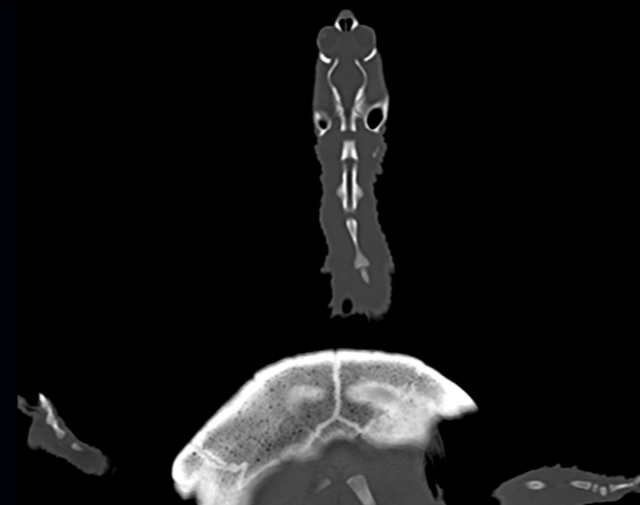
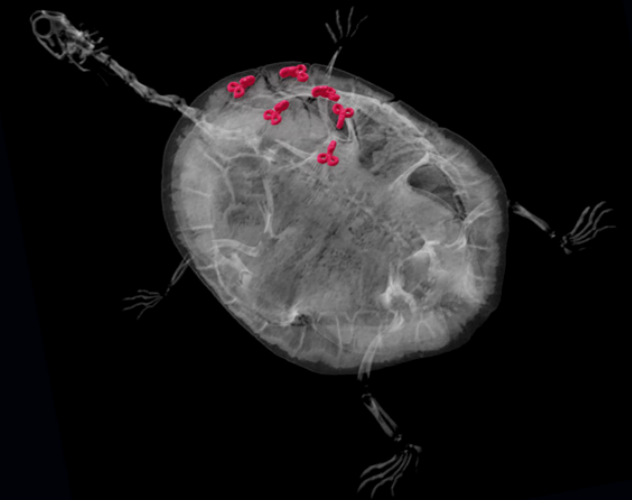
Exotic Animal Imaging

Freshwater Turtle with Shell Injury
Visualise Bone and Soft Tissue Detail.

SOMATOM go.Up
Veterinary CT

kV: 110

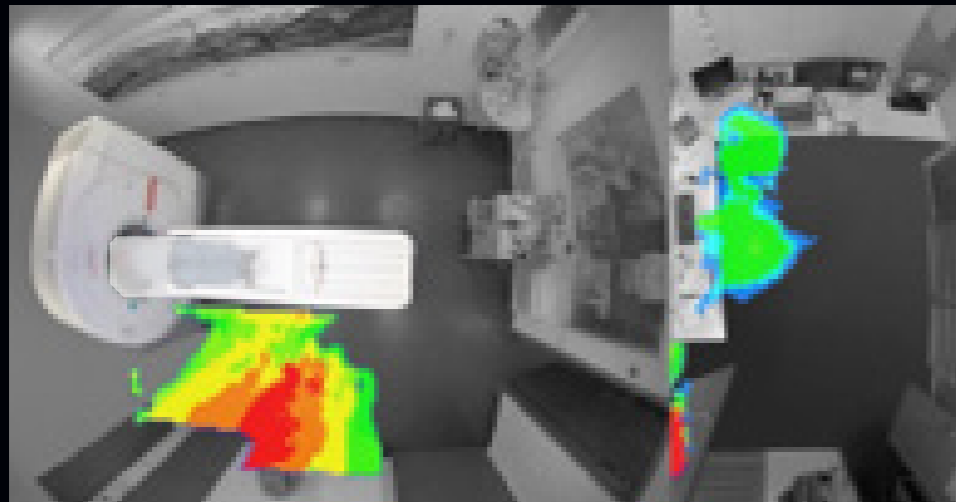
Scan Length: 31.6 cm
Scan time: 39 s



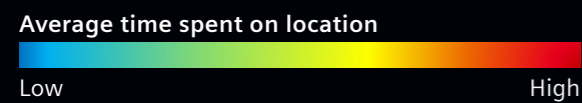
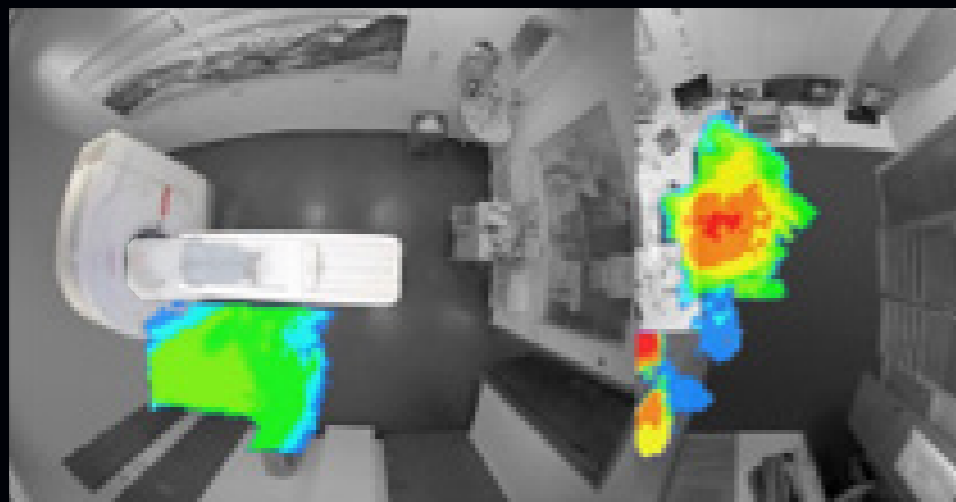
Images Courtesy of Animal Referral Hospital, Brisbane, Australia

Stay close to your patient. Proven.
Mobile Workflow

Standard workflow



Mobile workflow





User experience enhanced with

- Quiet operating system.
- Smooth table movements.
- Dimmable mood lights.
- Comfortable and supportive positioning aids.

iMAR
 Iterative Metal Artefact Reduction



 Metal implants cause bright streaking artefacts that can significantly impair image quality.

 Artefacts in head and neck and hip areas often limit the soft tissue contrast.


 Orthopaedic prosthetics and dental fillings cause increased image artefacts.

Image Courtesy of Queensland Veterinary Specialists

MAGNETOM Sempra

Daily success with 1.5T

Introducing the MAGNETOM Sempra Veterinary MRI system optimised and configured specifically for the veterinary market.




Introducing the MAGNETOM Sempra Veterinary MRI system optimised and configured specifically for the veterinary market. This proven 60cm high end 1.5 Tesla MRI offers a complete veterinary MRI package that enables scanning for Neurology, Oncology, Musculoskeletal, Cardiac, and so much more. The intuitive AI based software can be tailored to the specific needs of Vet imaging, with simplified guided workflows. The latest in deep learning technology can speed up exams and provide higher resolution imaging whilst decreasing anaesthetic times. The system has the latest lightweight and flexible coils which are perfectly suited for high quality animal imaging whilst also providing the best care and comfort. The MAGNETOM Sempra is distinguished by its low operating costs and innovative Eco-power technologies saving power whilst reducing ongoing running costs.

Technical specifications

Field strength	1.5 Tesla
Bore size	60 cm
Magnet length (system length including covers)	171 cm
System weight (in operation)	4.55 tons
Minimum room size	<28 m ²
Maximum number of channels (coil elements) that can be connected simultaneously	96
Number of independent receiver channels	8 or 16
Gradients	XE Gradients Max. gradient amplitude - 30 mT/m ¹ Max. performance amplitude - 52 mT/m ² Max. slew rate - 100 T/m/s ¹ Max. performance slew rate - 173 T/m/s ²
Helium consumption	Zero Helium boil-off technology



-  **Market leading system**
Large local install base in the veterinary market.

-  **1.5T 60 cm Bore size**
Short & Open Light weight magnet siting <28 m²

-  **Applications for all body parts**
Protocols included for Neuro, MSK, Cardiac, Body and Oncology.

-  **Flexible Light weight Coil Portfolio**
Perfect for veterinary applications.

-  **AI powered**
Featuring the latest in Artificial intelligence technology for both workflow and acceleration.

-  **Strong Gradients**
Enabling high quality imaging with high resolution.

¹ Values for each of the 3 gradient axes

² Maximum gradient performance achieved through vector addition of all 3 gradient axes simultaneously.

MAGNETOM Free.Star MRI for all

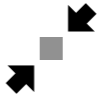



The 60cm bore MAGNETOM Free.Star veterinary MRI system with animal conforming coils innovates with simplicity thanks to the extensive use of AI workflows and offers comprehensive MRI imaging capabilities for all your veterinary imaging needs. Installation and siting is simplified. The MAGNETOM Free.Star is light weight and compact featuring DryCool technology requiring only 0.71 of liquid helium and no requirement for a quench pipe. This unique 0.55 Tesla system uses the latest in Deep Learning technology to rival higher field strength scanners for image quality and speed of imaging, ensuring minimal anesthesia time for the veterinary patient. The brand new MAGNETOM Free.Star has a great Total Cost Ownership enabling more Veterinary practices the opportunity to have access to this important diagnostic tool.


Technical specifications


Field Strength	0.55 Tesla
Bore Size	60 cm
Magnet Length (system length including covers)	165 cm
System Weight (in operation)	<3.2 tons
Minimum room size	24 m ²
Maximum number of channels (coil elements) that can be connected simultaneously	51
Number of independent receiver channels that can be used simultaneously	24
Gradients	B60 Gradients Max. gradient amplitude - 26 mT/m ¹ Max. performance amplitude - 45 mT/m ² Max. slew rate - 45 T/m/s ¹ Max. performance slew rate - 78 T/m/s ²
Helium Consumption	0.7l Zero helium boil off technology





- 
Our most compact MRI
 The smallest and lightest MRI requiring only 24 m² to site.

- 
Applications for all body regions
 Protocols included for Neuro, MSK, Body and Oncology.

- 
User Friendly Operator Platform
 New windows based user Interface.

- 
DryCool magnet technology
 Sealed for life with only 0.7l of helium.

- 
New Contour coil portfolio
 Blanket-like coils for comfort, flexibility and ease of use.

- 
Redefining MR Affordability
 The cost-effective platform for increased MRI accessibility

MAGNETOM Free.Max

Breaking barriers




With the largest bore size of any scanner in the market at 80cm, the 0.55 Tesla MAGNETOM Free.Max veterinary system allows the comfortable scanning of all veterinary patients. The MAGNETOM Free.Max veterinary MRI system shares the same innovative technology as the MAGNETOM Free.Star but with the added advantage of an 80cm bore. Like the MAGNETOM Free.Star, installation and siting is simplified. The MAGNETOM Free.Max is light weight and compact featuring DryCool technology requiring only 0.7l of liquid helium and no requirement for a quench pipe.


Technical specifications

Field Strength	0.55 Tesla
Bore Size	80 cm
Magnet Length (system length including covers)	165 cm
System Weight (in operation)	<3.2 tons
Minimum room size	24 m ²
Maximum number of channels	51
Number of independent receiver channels that can be used simultaneously	24
Gradients	B80 Gradients Max. gradient amplitude - 26 mT/m ¹ Max. performance amplitude - 45 mT/m ² Max. slew rate - 45 T/m/s ¹ Max. performance slew rate - 78 T/m/s ²
Helium Consumption	0.7l Zero helium boil off technology




- 


Our most compact MRI
The smallest and lightest MRI requiring only 24 m² to site.

- 


Applications for all body regions
Protocols included for Neuro, MSK, Body and Oncology.

- 

User Friendly Operator Platform
New windows based user Interface.

- 

DryCool magnet technology
Sealed for life with only 0.7l of helium.

- 

New Contour coil portfolio
Blanket-like coils for comfort, flexibility and ease of use.

MAGNETOM Flow.Ace

Highest Confidence



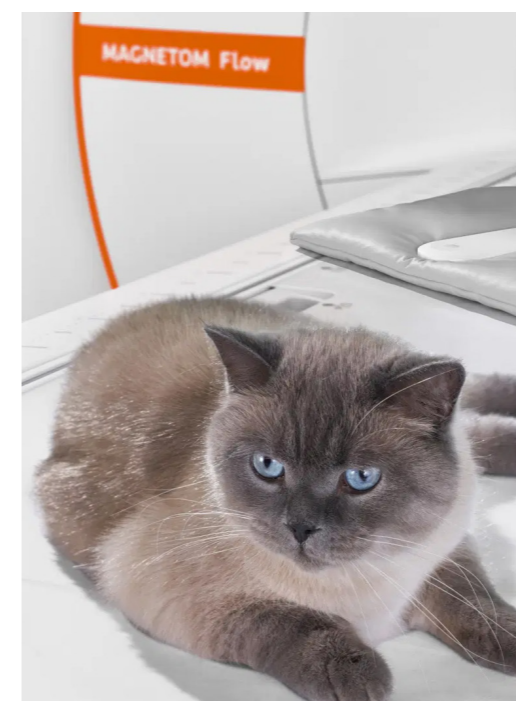
The newly introduced MAGNETOM Flow.Ace combines the latest innovations in high-field MRI with our DryCool based superconductive magnet technology for the highest confidence in veterinary MRI scanning. Featuring our most sustainable infrastructure with the new DryCool technology, the system is virtually helium-free. The compact and lightweight system design requires no quench-pipe for easier installation, and offers intelligent monitoring with AutoResponse for peace of mind. A new generation of intelligent and flexible BioMatrix Contour coils facilitates easy positioning and are perfectly suited for high-quality imaging with the best care and comfort.


The intuitive AI-based software can be tailored to specific needs of veterinary imaging, with simplified and guided workflows. Incorporating our latest deep learning technology, Deep Resolve, examination times are shortened yet with higher image resolution. This means anesthetic times can be shortened, reducing stress on our furry friends.


The MAGNETOM Flow.Ace delivers the highest confidence for your veterinary scanning with maximum ease.


Technical specifications


Field Strength	1.5 Tesla
Bore Size	60 cm
Magnet Length (system length including covers)	169 cm
System Weight (in operation)	<3.7 tons
Minimum room size	24 m ²
Maximum number of channels	108
Number of independent receiver channels that can be used simultaneously	24
Gradients	B60 Gradients Max. gradient amplitude - 26 mT/m ¹ Max. performance amplitude - 45 mT/m ² Max. slew rate - 45 T/m/s ¹ Max. performance slew rate - 78 T/m/s
	G60 Gradients Max. gradient amplitude - 35 mT/m ¹ Max. performance amplitude - 125 mT/m ² Max. slew rate - 61T/m/s ¹ Max. performance slew rate - 217T/m/s ²
Helium Consumption	Zero. Completely sealed system featuring DryCool Technology with just 0.7l of helium and no quench pipe requirement




- 
Our most compact MRI
 The smallest and lightest MRI requiring only 24 m² to site.

- 
Applications for all body regions
 Protocols included for Neuro, MSK, Body and Oncology.

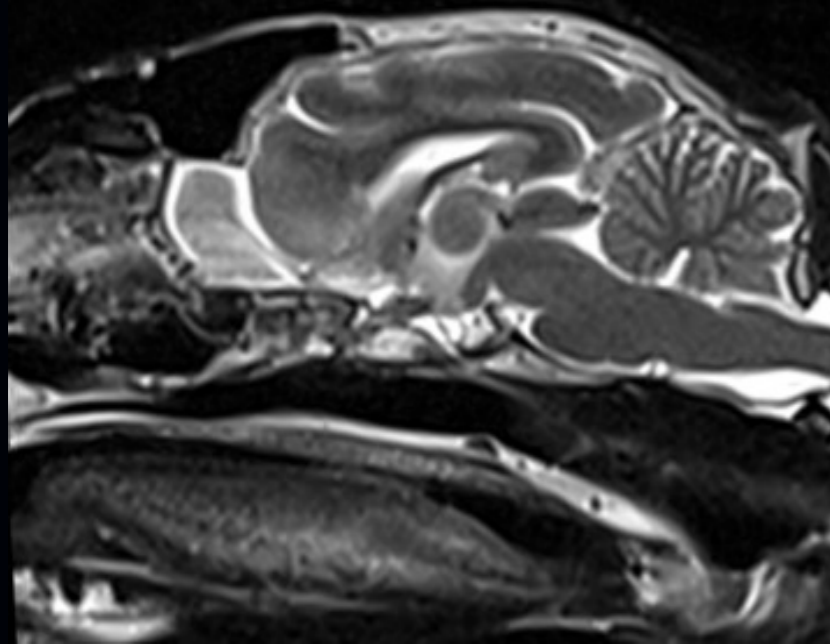
- 
AI-powered
 Featuring the latest in Artificial intelligence technology for both workflow and acceleration.

- 
DryCool magnet technology
 Sealed for life with only 0.7l of helium.

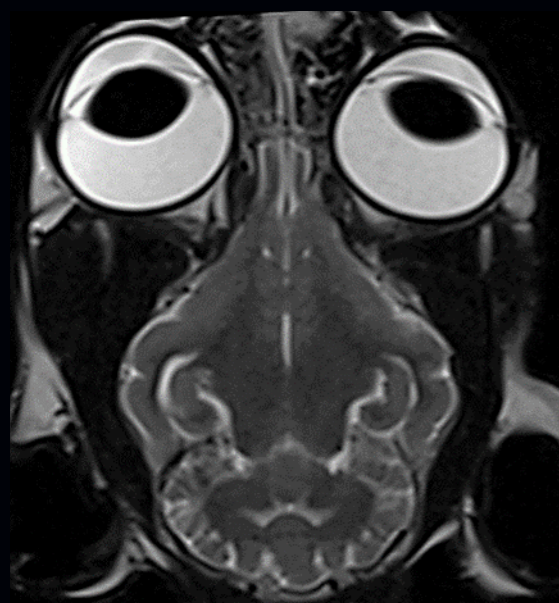
- 
New BioMatrix Contour coil portfolio
 Blanket-like coils for perfect adaptability to patients' anatomy.

MAGNETOM Sempra

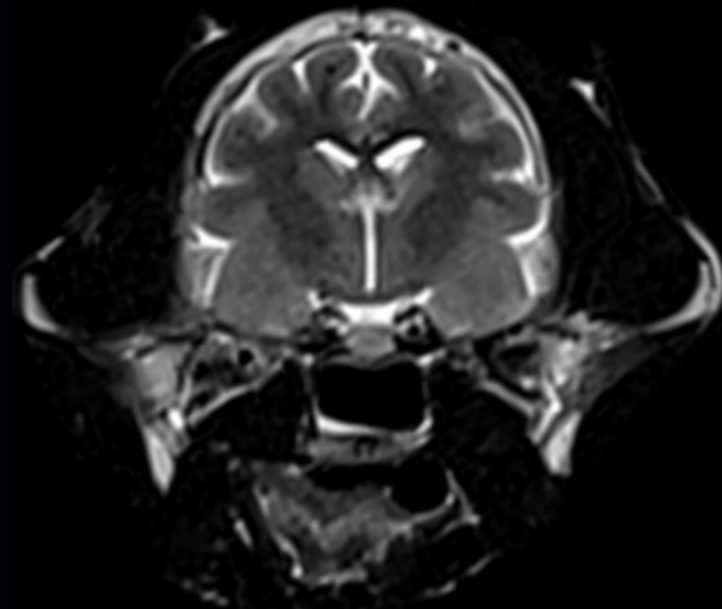
Feline Brain.



T2 Sagittal 2mm



T2 Dorsal Brain 2mm

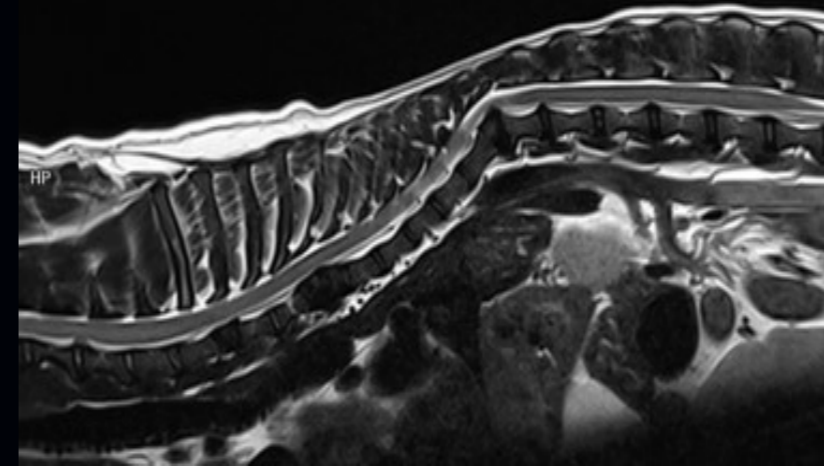


T2 Transversal Brain 2mm

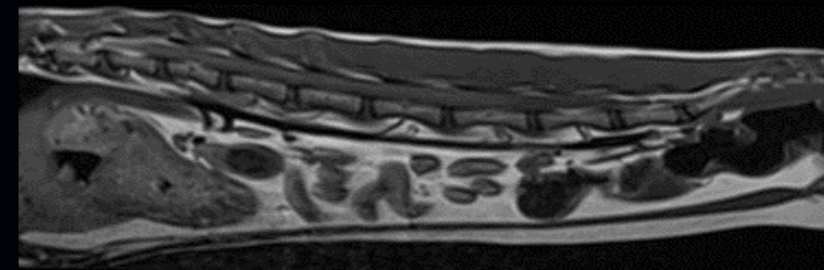
Images courtesy of Animal Referral Centre Auckland, New Zealand

MAGNETOM Sempra

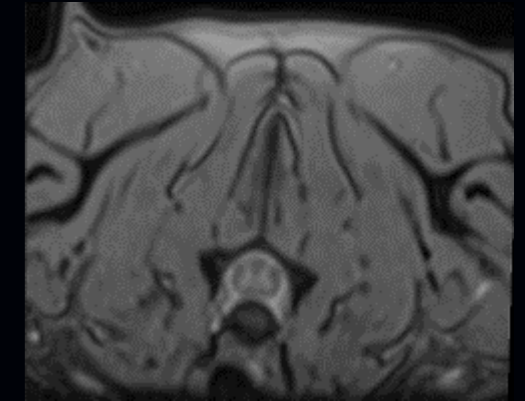
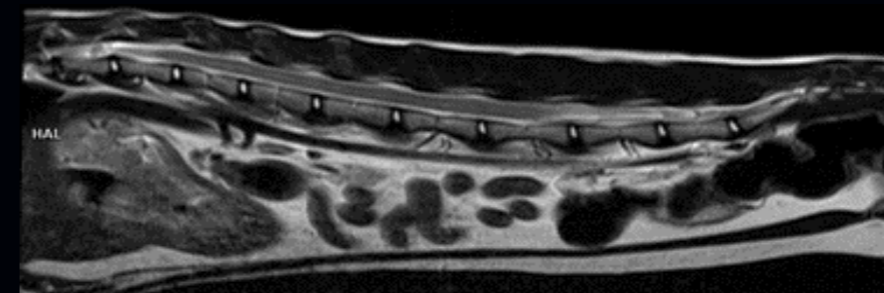
Canine MRI Spine 14kg.



T2 Sagittal Spine of French Bulldog, showing cord restriction



Feline MRI Spine 3kg T1/T2 Sagittal

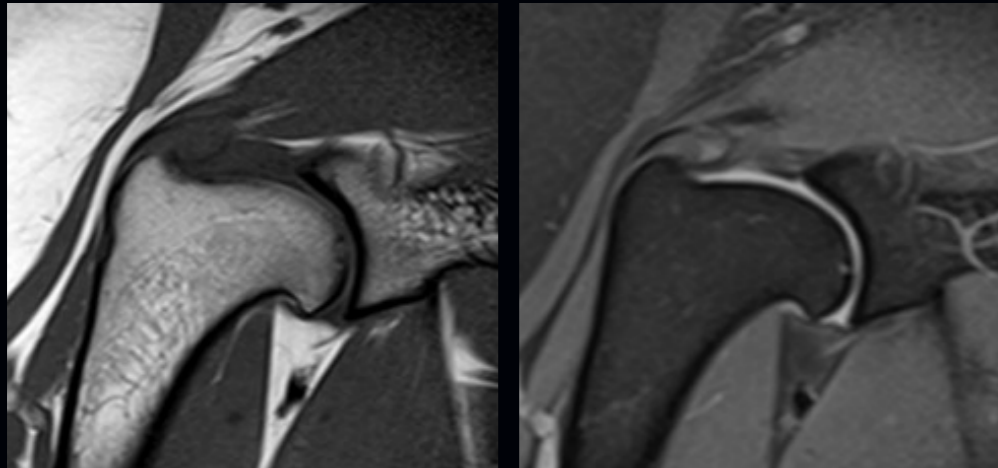


T2 Transversal demonstrating cord architecture

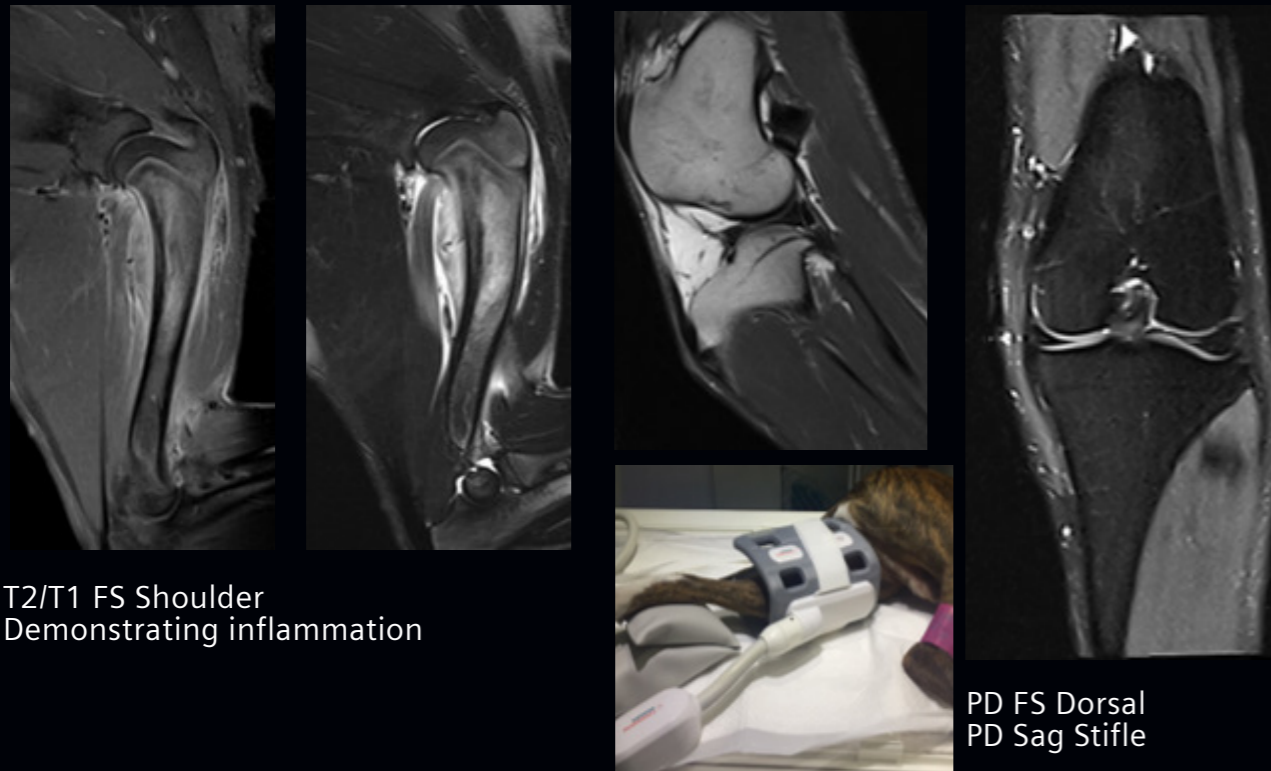
Images courtesy of Veterinary Specialists, Sydney, Australia and Animal Referral Centre Auckland, New Zealand

MAGNETOM Sempra

Canine MR MSK.



PD/PD FS Sagittal 2mm Shoulder



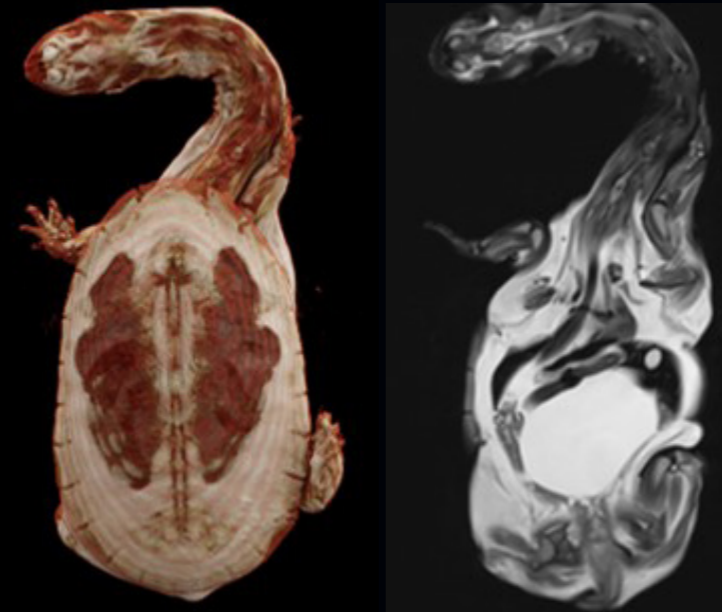
T2/T1 FS Shoulder
Demonstrating inflammation

PD FS Dorsal
PD Sag Stifle

Images courtesy of Animal Referral Hospital, Brisbane, Australia

MAGNETOM Sempra - Exotics

10ch Head/Neck Coil. WA Long Neck Turtle & Bobtail Lizard.



T2 Dixon Dorsal with volume rendering

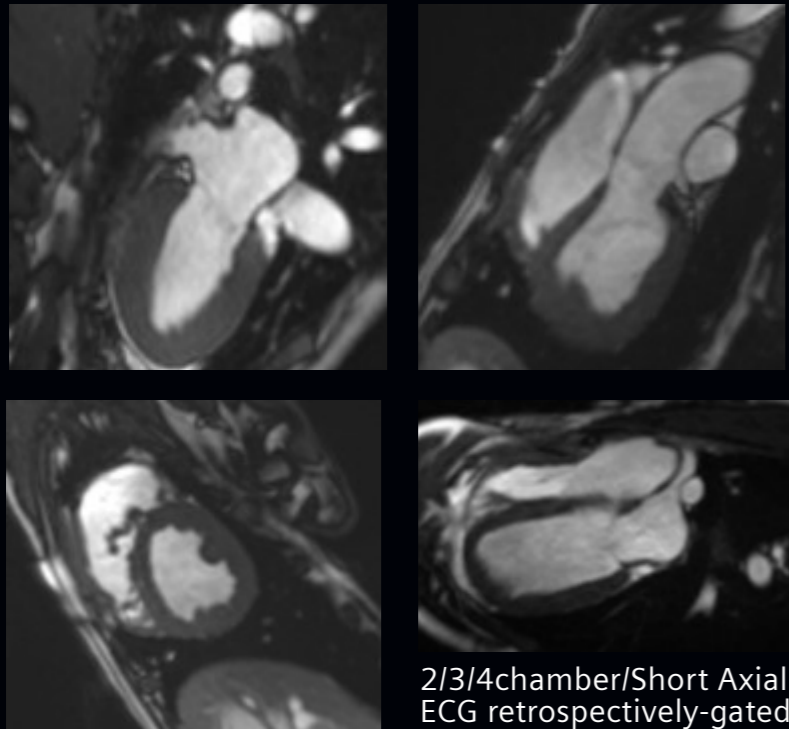


3D T2 TSE Dorsal with volume rendering

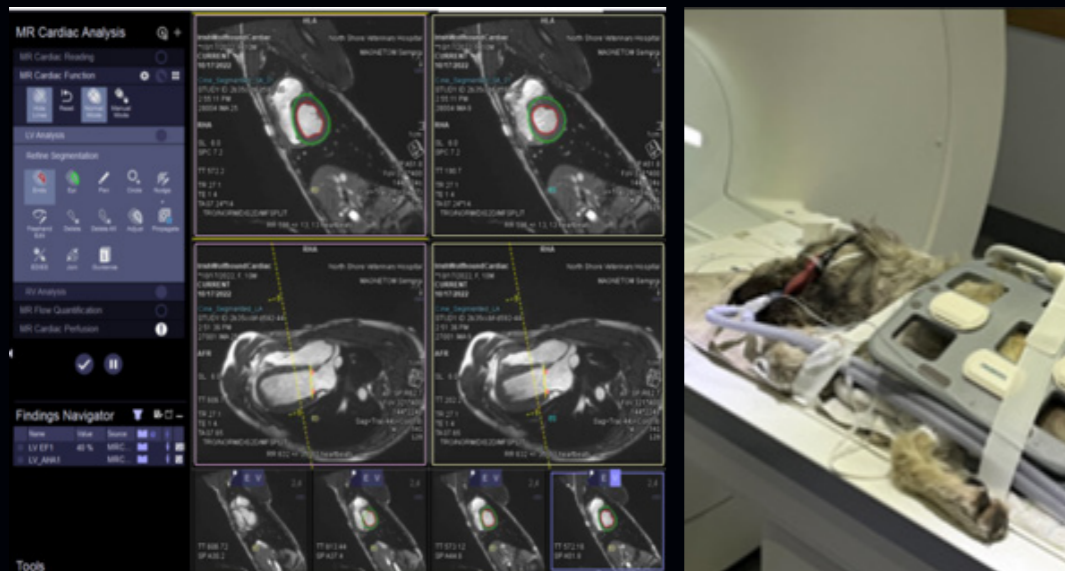
Images courtesy of Animalius, Perth, Australia

MAGNETOM Sempra Cardiac Imaging

Irish Wolf Hound



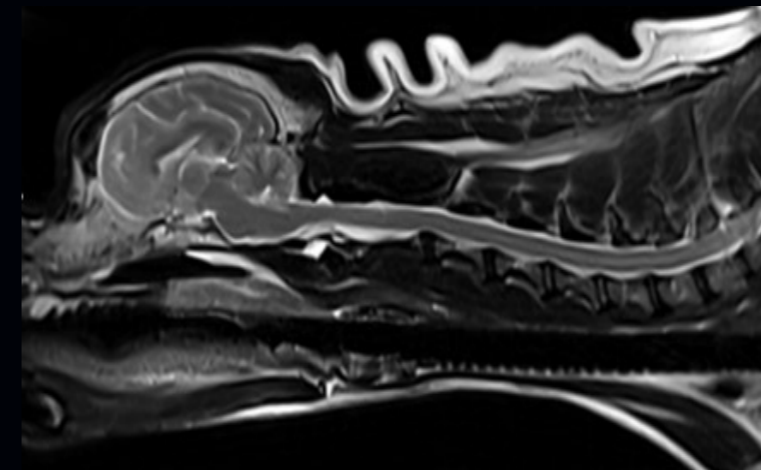
2/3/4chamber/Short Axial Cine
ECG retrospectively-gated



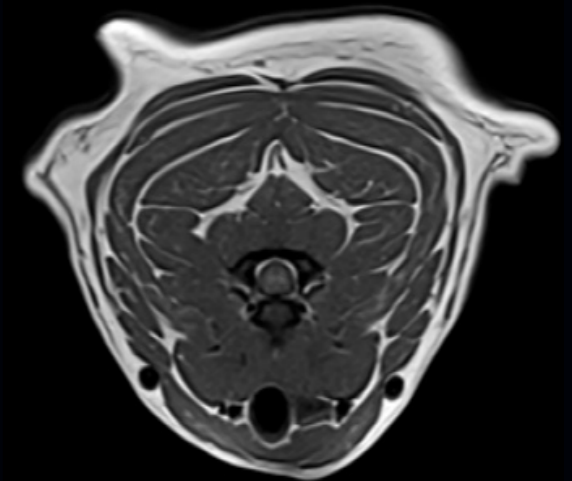
Images courtesy of North Shore Veterinary Hospital, Sydney Australia

MAGNETOM Free.Max

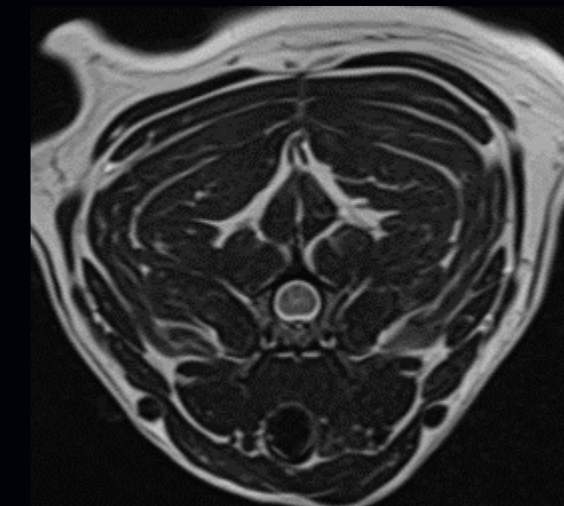
Canine MRI Brain 14kg.



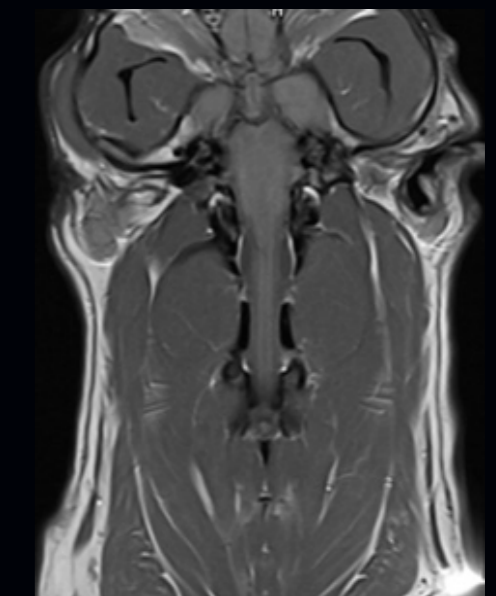
C-spine Sagittal Contour coil 2mm



T1 Transversal C-spine Contour
coil 2mm



T2 Transversal C-spine Contour
coil 2mm

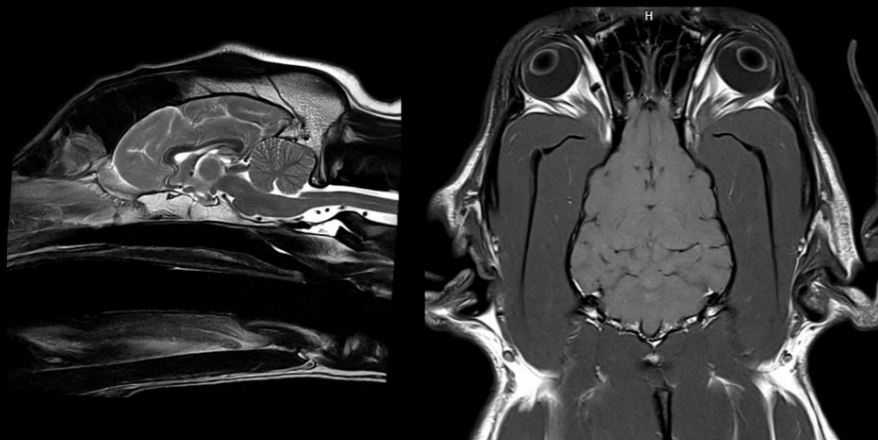


T1 Dorsal 2mm C-spine

Images courtesy of Clinique veterinaire du cedre, Epron France

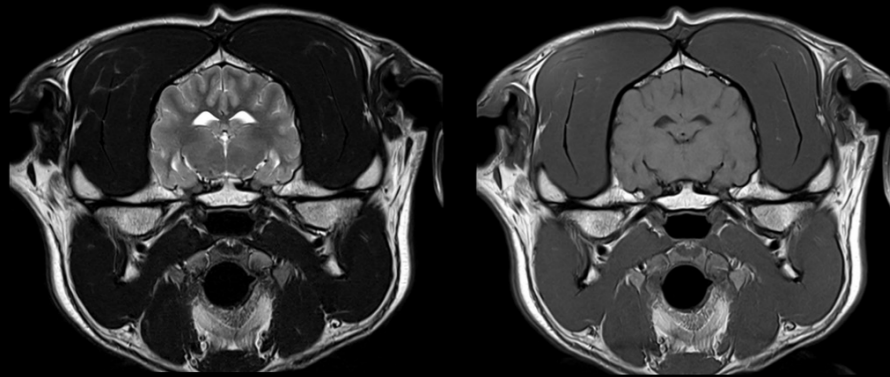
MAGNETOM Flow.Ace

30kg Dog Brain - Deep Resolve Boost and Deep Resolve Sharp.



Deep Resolve Boost & Sharp
T2 Sag - 736x628 3mm 160FOV
27 slices 3min 40sec

Deep Resolve Boost & Sharp
T1 Dorsal - 608x564 3mm 160FOV
24 slices 4min



Deep Resolve Boost & Sharp
T2 - 704x601 3.5mm 160FOV
32 slices 3min 1sec

Deep Resolve Boost & Sharp
T1 - 640x480 3.5mm 160FOV
32 slices 4min 30sec

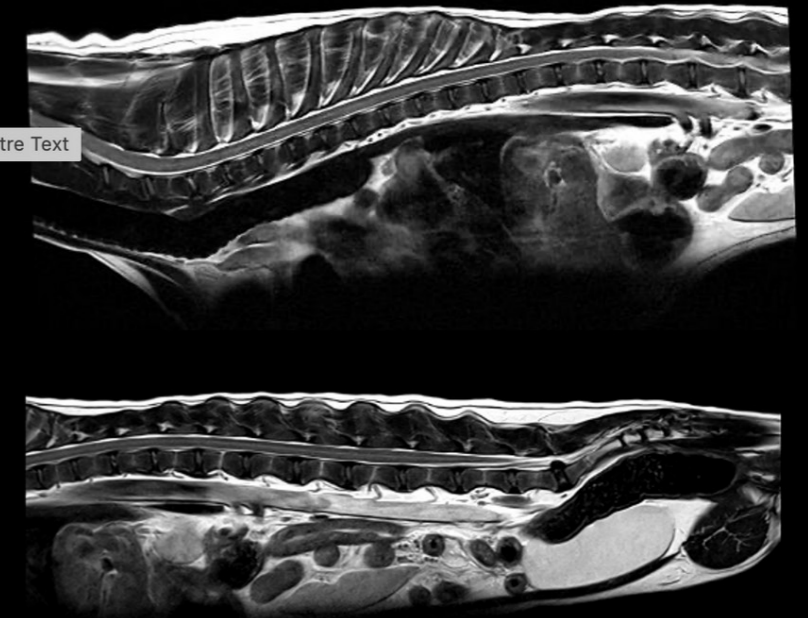
Images courtesy of Case ID Study ID: UK_MAC_1aaaa5968

MAGNETOM Flow.Ace

9kg Dog Spine (Spine Coil) - - Deep Resolve Boost and Deep Resolve Sharp.



Deep Resolve Boost & Sharp
T2 Stir Dorsal - 544x499 2.5mm 240FOV
19 slices 2min 29sec



Deep Resolve Boost & Sharp
T2 Sag - 840x736 2.2mm 310x220FOV
19 slices 2min 07sec (per station)

Images courtesy of Case ID Study ID: UK_MAC_1aaaa5968

IMMULITE® 2000 XPi

A trusted partner in veterinary testing

Consolidate multispecies testing with one of the industry's most reliable solutions.



The IMMULITE® 2000 XPi Immunoassay System combines speciality veterinary testing (Canine TLI, Canine Total T4, Canine TSH, Vet Cortisol, Vet FT4) with routine immunoassay testing*. It features a wide-ranging menu, along with advanced software and hardware, to handle nearly all the immunoassay testing challenges that laboratories face. The IMMULITE® 2000 XPi system is a continuous, random-access analyser with a throughput of up to 2000 tests per hour. Its proven reliability and software simplification allows laboratories to maximise their testing capacity.



5 immunoassays specifically for veterinary

- Veterinary Free T4
- Canine Total T4
- Canine TSH
- Veterinary Cortisol
- Canine TLI



High quality assays

- Same quality assay standards as for human assays
- Wide measuring ranges minimise repeats and dilutions
- 90 day on-board reagent stability



Workflow automation

- 24 on-board reagent positions
- Accommodates unique tube type and small sample volumes
- Assay turn-around-times that meet lab workflow needs

Assay characteristics

Assay	Canine TLI	Canine Total T4	Canine TSH	Vet Cortisol	Vet Free T4
Specimen Type	Serum	Serum	Serum	Serum	Serum
Sample Volume (µL)	20	20	25	10	10
Time to First Result (min)	35	35	65	35	35
Measuring Interval	Up to 50 ng/mL	0.5–15 µg/dL 6.4–193 nmol/L	0.03–12 ng/mL	1.0–50 µg/dL 28–1380 nmol/L	0.3–6.0 ng/dL 3.9–77.2 pmol/L
Analytic Sensitivity	0.3 ng/mL	0.12 µg/dL 1.5 nmol/L	0.01 ng/mL	–	LoB: 0.04 ng/dL 0.51 pmol/L LoD: 0.10 ng/dL 1.29 pmol/L FS: 0.25 ng/dL 3.2 pmol/L
Reagent Onboard Stability (days)	90	90	90	90	90
Calibration Interval (days)	14	14	14	28	14

Dimensions 182.88 (H) × 160.02 (W) × 91.44 (D) cm
72 (H) × 63 (W) × 36 (D) inches (including monitor)

* Siemens Healthineers validates assays according to the respective instruction for use claims. Therefore, veterinary laboratories are required to self-validate assays intended for human use if they are to be used to analyse animal samples.

ACUSON P500 Ultrasound System

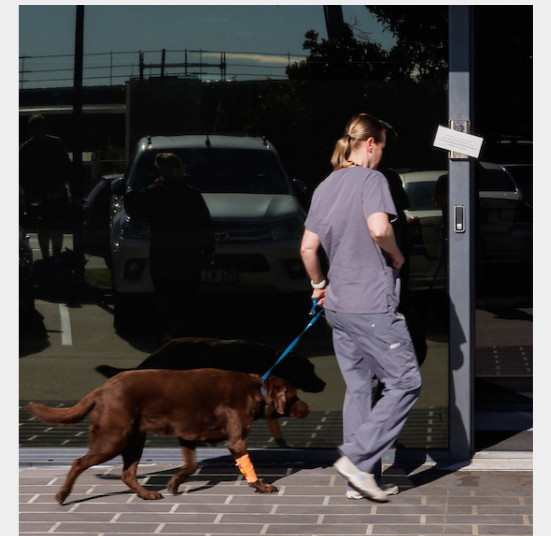
Ultrasound Anytime, Anywhere



The ACUSON P500 enables reliable and fast imaging by offering new and pioneering high-end imaging technology. It provides standardised, high-quality images with more depth, clearer border definition and more tissue variation. The ACUSON P500, with its unmatched diagnostic and workflow solutions, enables you to work more efficiently, consistently and clearly with powerful applications that enable you to increase patient throughput.

System and Transducer Details

Dimensions	40.2 cm (L) × 37.4 cm (H) × 7.15 cm (D)
Weight	7.2 kg
Internal 180 GB SSD	
Quick boot (ready to scan in less than 30 seconds)	
Dual input devices: conventional control panel and touch screen	
Operate for approximately one hour on battery power under normal use conditions	
Clear protective control panel cover to support infection control	
Three active transducer ports that support high density phased array, curved array and linear array transducers	



Portable Ultrasound System

- State-of-the-art industrial design
- 15" infrared (IR) Touch Screen UI
- 512 GB Solid-State Drive
- WIN OS 10

15 Transducers

- CH5-2, Curved
- 11M3, Micro-convex
- L10-5v, Linear
- VF10-5, Linear
- VF13-5, Linear
- VF16-5, Linear
- 18H5, Linear
- P4-2, Phased
- P8-4, Phased
- 5VT, Vector
- EC9-4, Endocavity
- CW2/CW5
- AcuNav 8F/10F



General

- System weight: w/battery = 7.1 kg, 15.65 lbs w/out battery = 6.45 kg, 14.46 lbs
- Quick boot
- Soft carrying case

Connectivity

- LAN, WLAN
- 4 USB Ports
- On-board storage and review
- DICOM Storage, Modality Worklist, Structured Reporting (OB, Vascular)

Smart Cart

- Height adjustable
- Multi-transducer module (3 transducer ports)
- 4 transducer holders
- Adjustable modular storage

ACUSON Juniper Ultrasound System

Everything you need,
nothing you don't.

No compromises on imaging performance



The ACUSON Juniper™ is a high-performance ultrasound system that can scan virtually every animal regardless of their size, weight, or condition, offering great diagnostic confidence. It offers powerful capabilities built into one of the smallest market footprints in class.



21.5" LED monitor
Highly adjustable for maximum operator adaptability



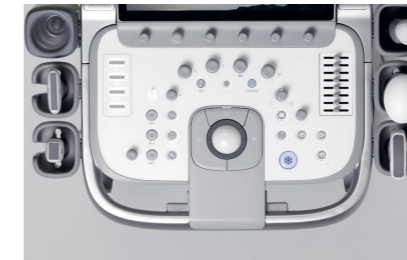
13.3" touch display
Smart UI for quicker scan settings and protocols



Lightweight maneuverability
One of the easiest systems to maneuver, weighing only 76 kilos (168 pounds), and with both rear and front handles



90° right and left rotation allows the user the flexibility of choosing the transducer connectors position.



Intuitive control panel
Customisable height, angle and keys and a customised disposable skin which keeps the control panel clean and sterile



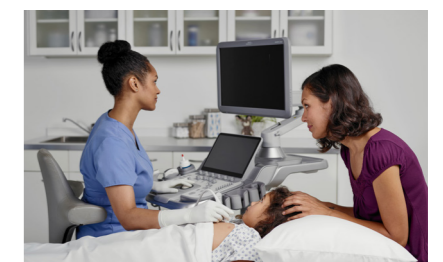
Purposeful cable management hooks
Several hooks available for a clean, cable free environment



Every detail designed to maximise productivity
Multiple storage bins available as well as space for easy installation of peripherals



Multiple transducer ports
Efficient workflow with 5 active transducer ports, 1 pencil cardiac port and 2 physio ports



Quiet, stress-free environment
Bedroom-like sound level, 40% quieter than average systems in its class

Koi Fish

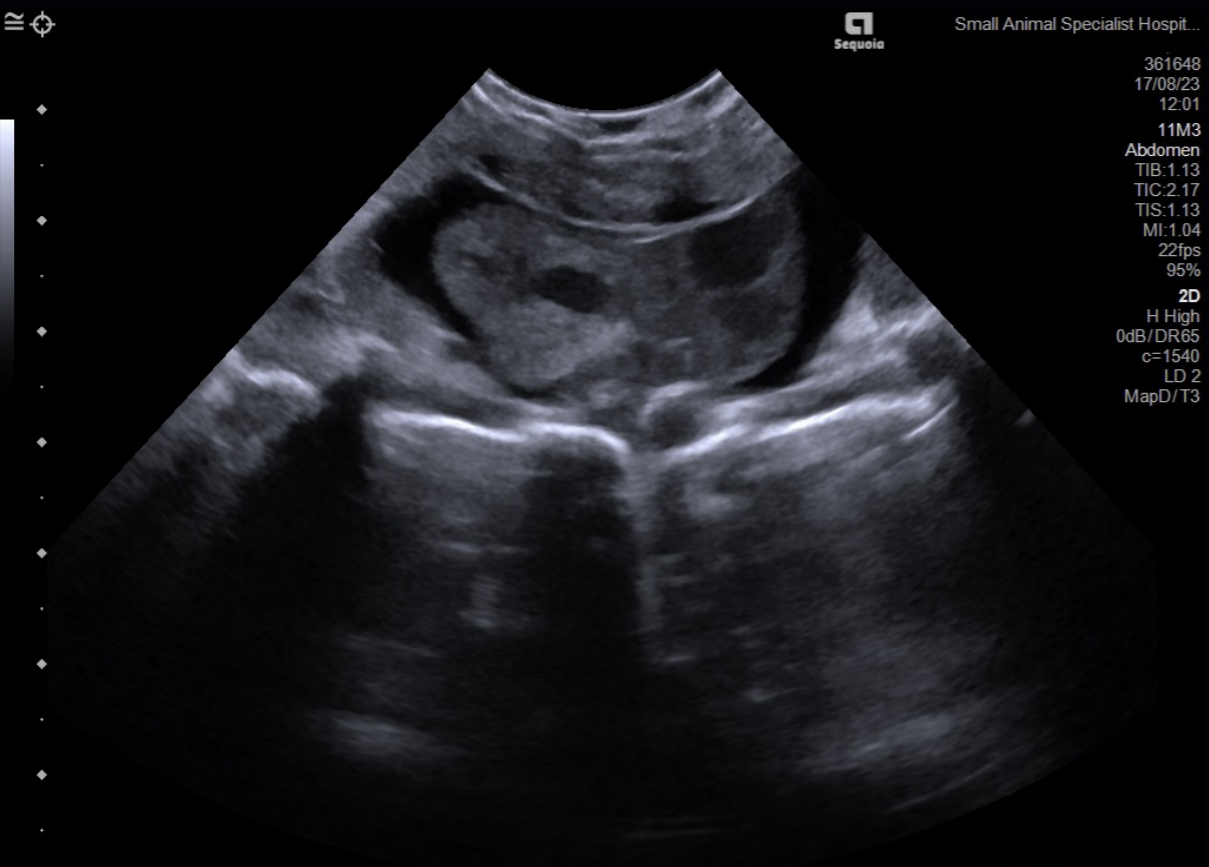
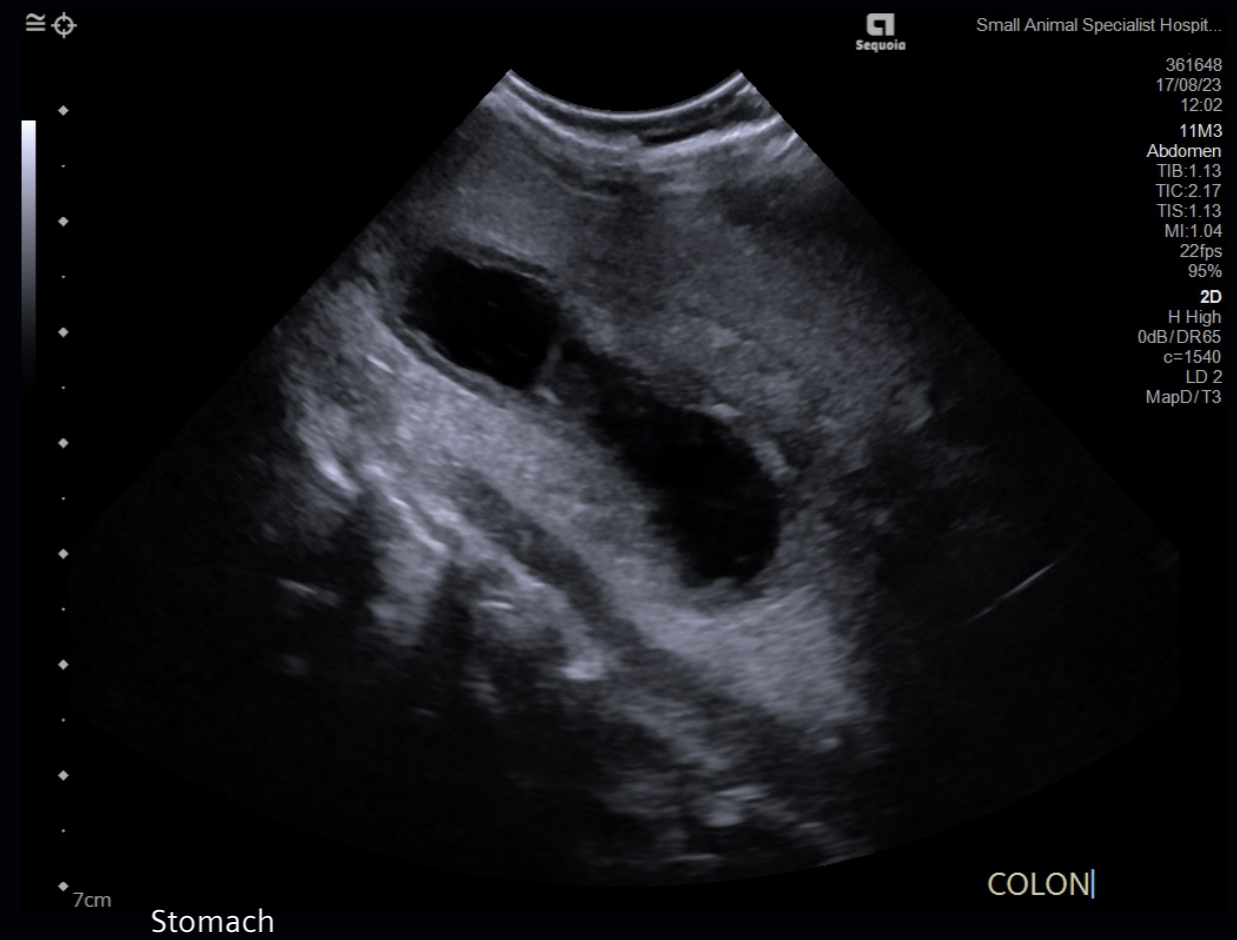
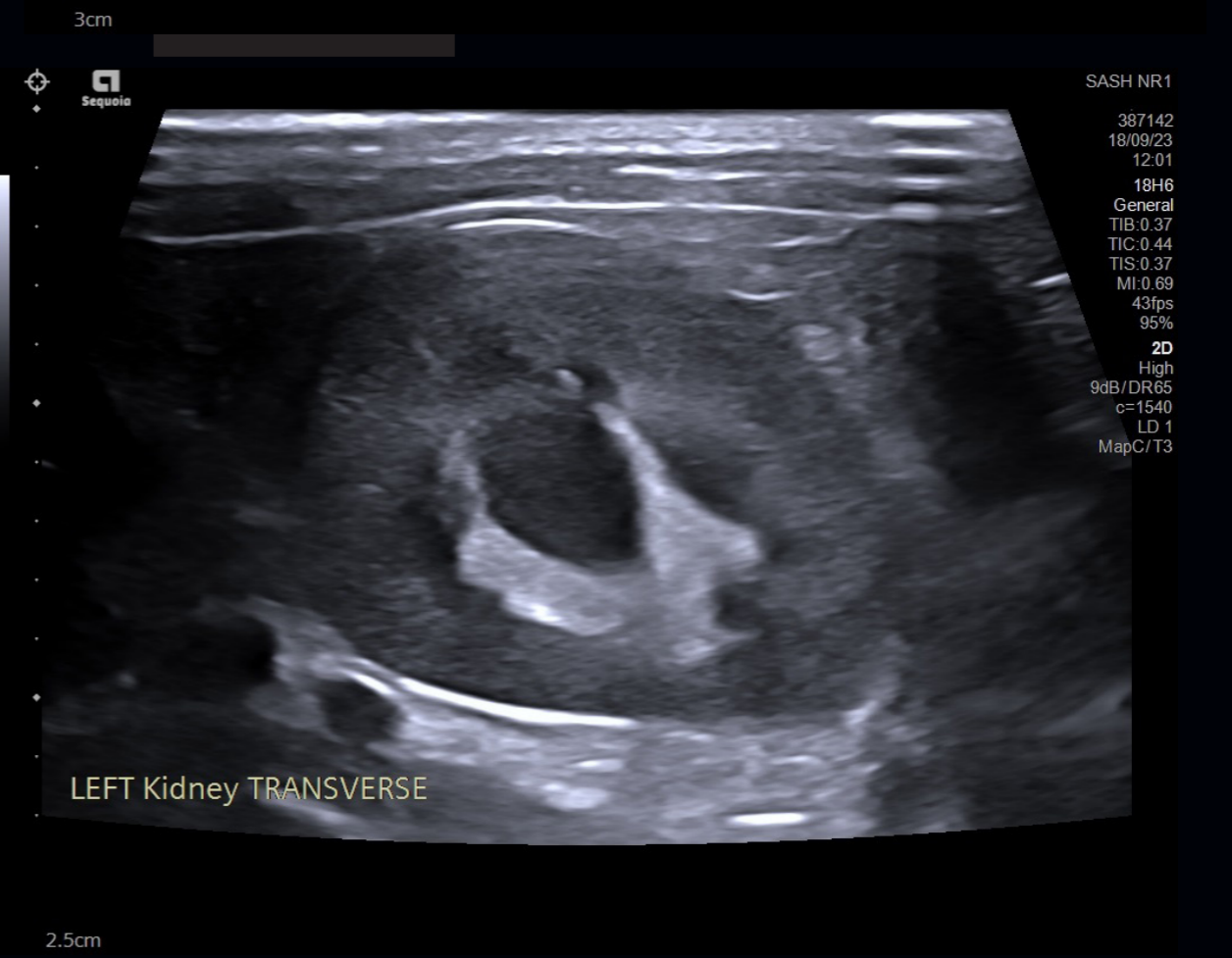
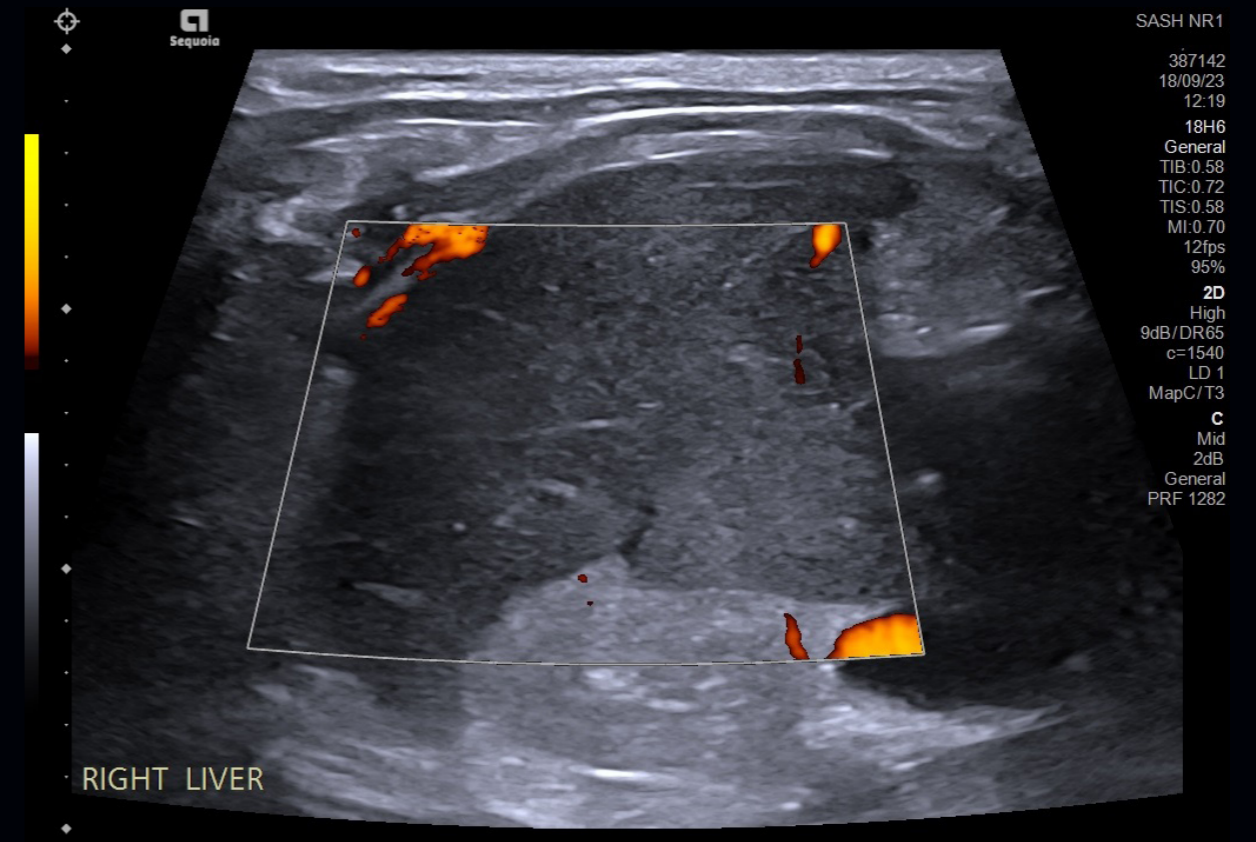
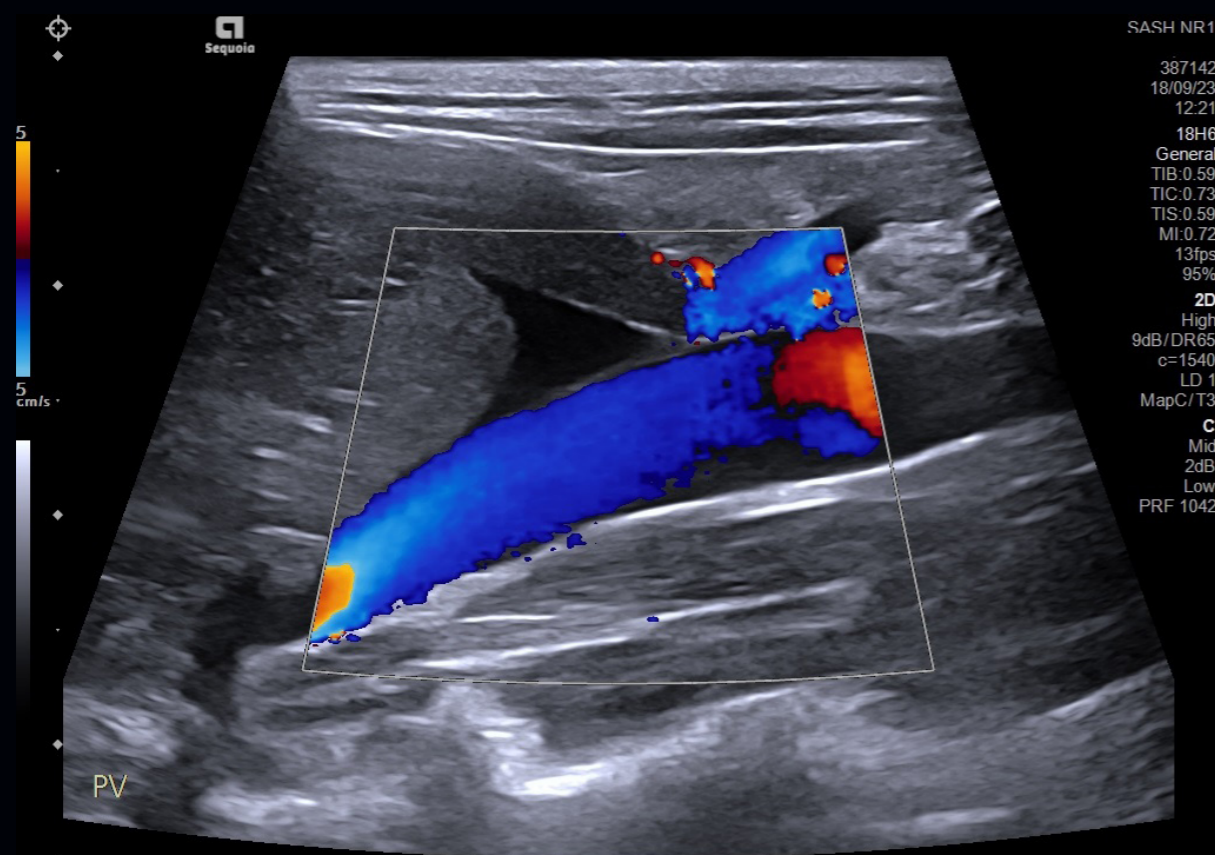
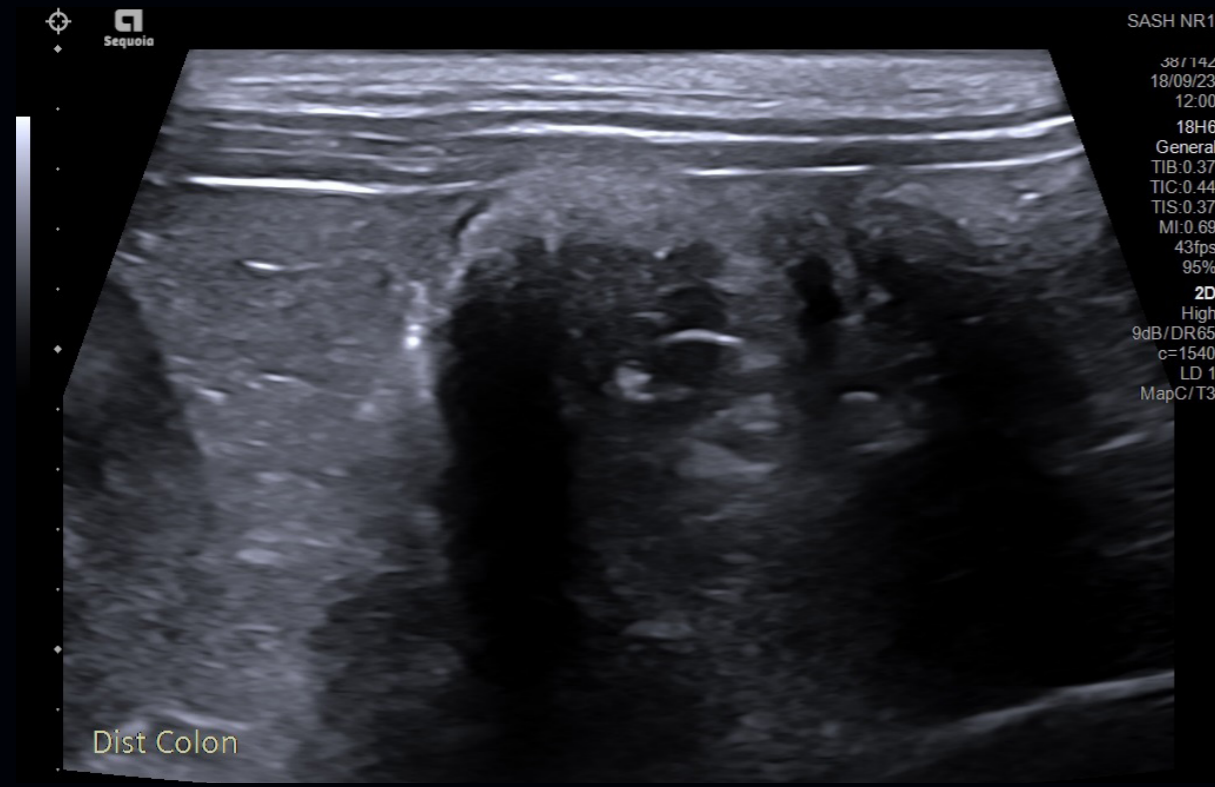
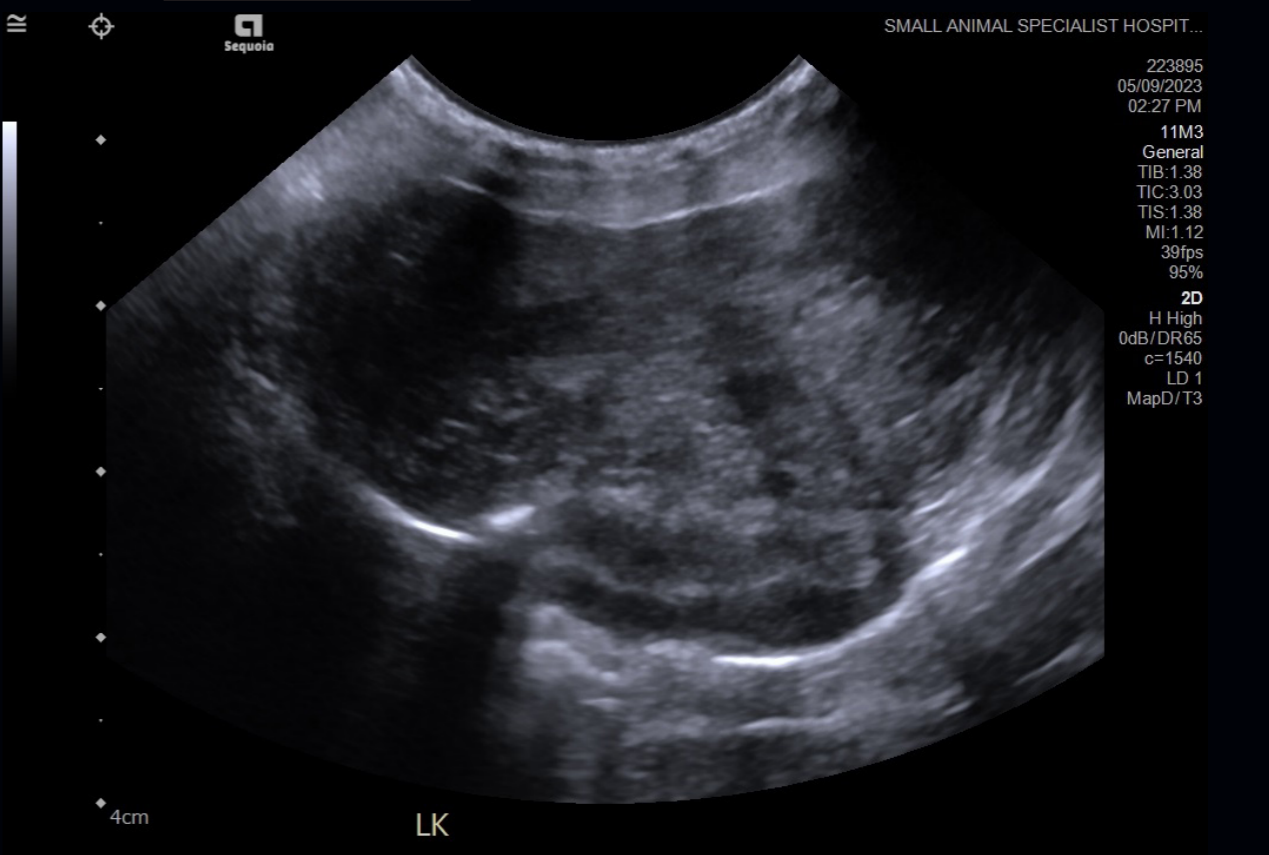
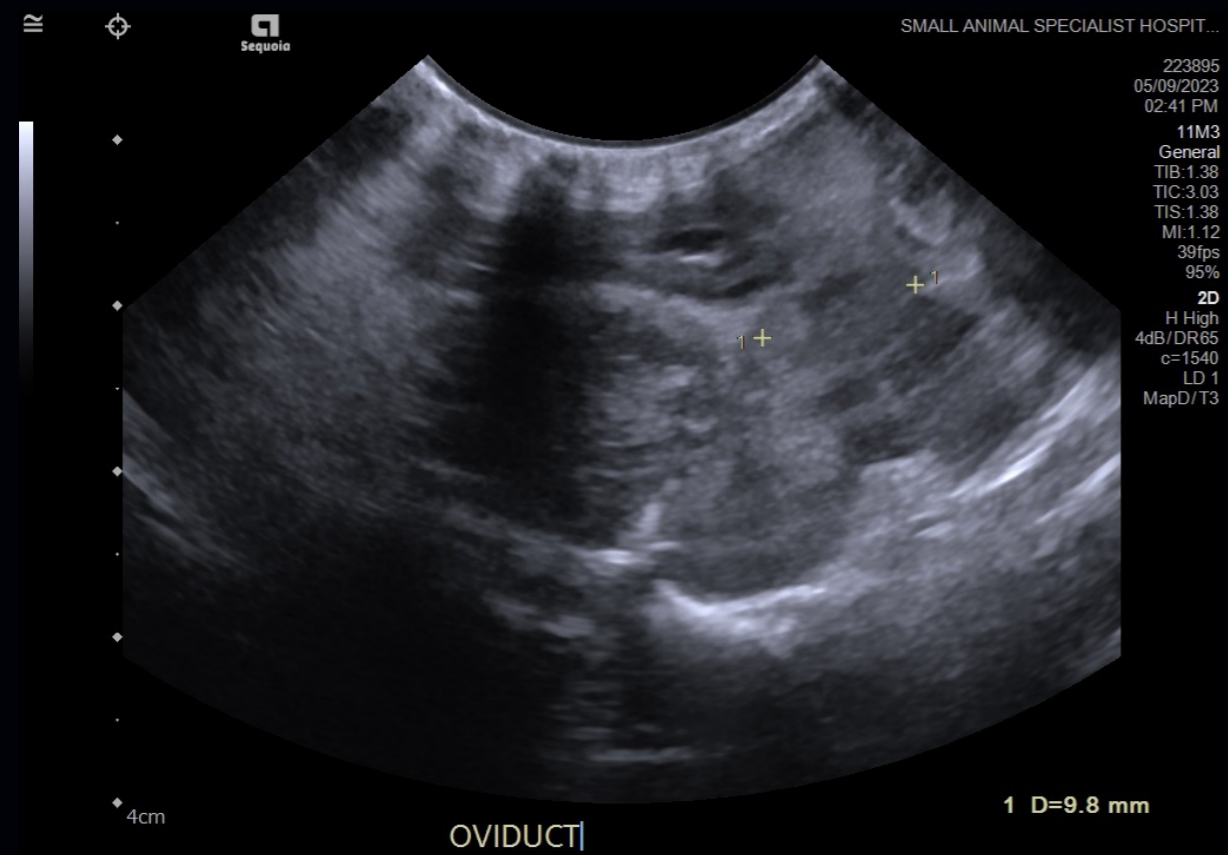
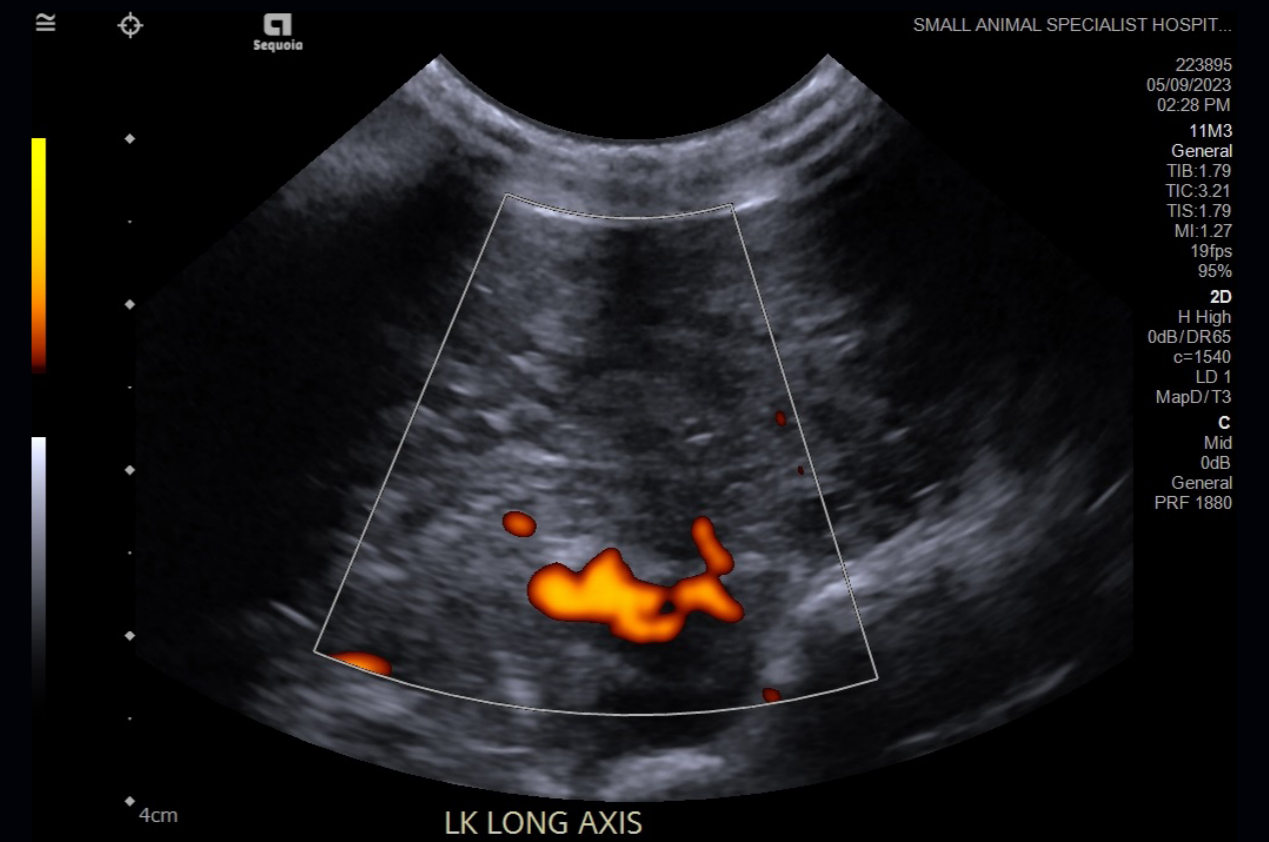
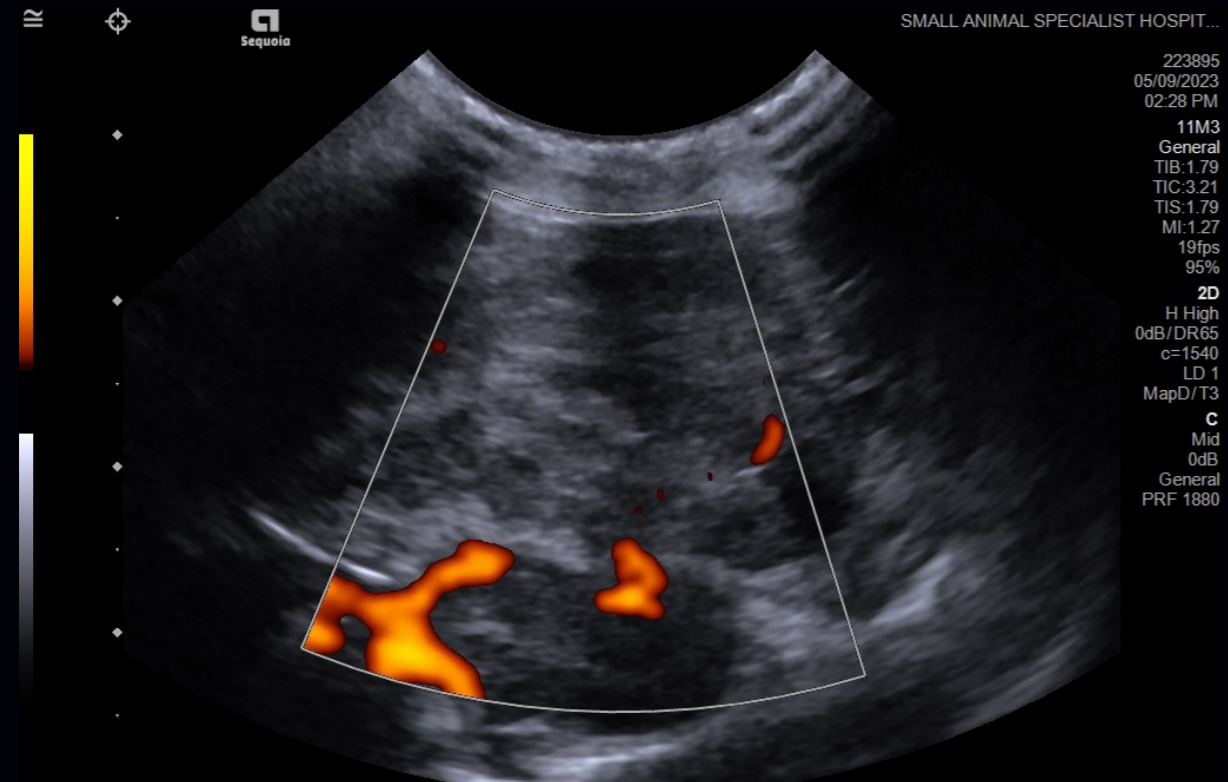


Image Courtesy of SASH vets North Ryde

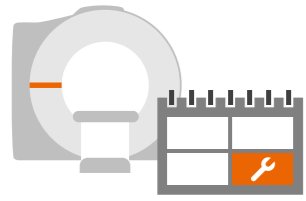
Rabbit



Chicken



The Performance Plans offers a broad range of services...



Preventive Maintenance
Inspection and replacement of wear-and-tear parts, as specified by the original manufacturer, to enable reliable equipment operation



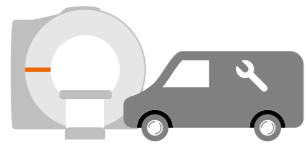
Quality Assurance & Safety Checks
Quality and safety tests in compliance with local guidelines and regulations as well as quality specifications



Updates
System updates to maintain peak performance of equipment



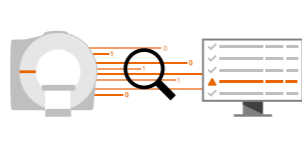
Corrective Maintenance
Fast error identification, diagnosis, and repair by OEM-certified technical experts for optimised uptime; services can be performed onsite or remotely



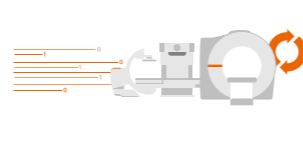
Service Parts
Fast supply of tested original manufacturer parts to enable long, uninterrupted use of equipment



Special Components
Fast supply of system-critical and replacement wear-and-tear components, such as tubes, detectors, and transducers



Guardian Program^{1,2}
Real-time system monitoring, AI-based prediction mechanisms, and proactive services to maximise equipment uptime



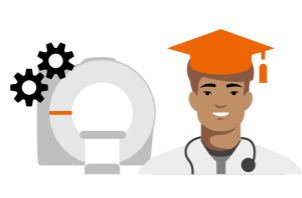
Evolve Program
Anti-obsolence program that provides upgrades to the latest available system software and includes replacement of computing hardware within the time-frame specified by the OEM



Remote Assist²
Remote real-time interaction between your clinical staff and our clinical application experts whenever a clinical support need arises



PEPconnections³
A premium subscription to the online education solution PEPconnect that provides functionalities to assign, manage, and track the education of a clinical department's workforce



Equipment Education
High-quality training performed directly at your equipment or in a virtual setting – tailored to your needs

The products/features and/or service offerings (here mentioned) are not commercially available in all countries and/or for all modalities. If the services are not marketed in countries due to regulatory or other reasons, the service offering cannot be guaranteed. Please contact your local Siemens Healthineers organisation for further details.

¹ Guardian deliverables vary by device and are not applicable to all Siemens Healthineers equipment.

Ask a local Customer Service representative for advice.

² Prerequisites: stable SRS connection with adequate bandwidth.

³ Subscription required. Availability of subscription depends on country.

	Service	Description	Advance Plan MAX ¹	Performance TOP	Performance PLUS	Performance PRO
Planned Maintenance	Preventive Maintenance Parts	Provision of factory specified wear-and-tear parts, as specified by the original manufacturer, to enable reliable equipment operation	●	●	●	●
	Preventive Maintenance Labor	Preventive inspection and replacement of wear-and-tear parts by certified experts in accordance with maintenance instruction protocol. Services can be performed onsite or remotely	●	●	●	●
	Updates	Hardware and software updates to enhance reliability, safety and system performance.	●	●	●	●
	Safety Checks	Safety tests and documentation in compliance with local guidelines and regulations	●	●	●	●
	Quality Assurance	Quality tests, as specified by the OEM, to enable equipment operation in compliance with quality specifications	●	●	●	●
Corrective Maintenance	Corrective Maintenance Labor	Fast error identification, diagnosis, and repair by OEM-certified technical experts for optimised uptime; services can be performed onsite or remotely	●	●	●	–
	Corrective Maintenance Parts	Fast supply of tested original manufacturer parts to enable long, uninterrupted use of equipment	●	●	–	–
	Special Components	Fast supply of system-critical and replacement durable and high-value components, such as tubes, detectors, and transducers	○	○	–	–
	Technical Phone Support	Telephone support provided by the local Customer Care Center when technical issues occur	●	●	●	●
Agreements	Uptime Guarantee	Guarantee that your equipment will maintain the uptime level specified	–	–	–	–
Upgrades	AdvanceNow ¹	Digitally driven long-term (whole of life) update & upgrade service, comprising continuous system software updates and upgrades, including latest cybersecurity patches, and replacement of computing hardware when required to support software performance	●	–	–	–
	Evolve / Evolve SaA ^{1,2}	One computer and software hardware upgrade within 5 years of install. Under "Evolve SaA" contracts, continuous SW upgrades performed for 5 year Evolve period, as available.	–	○	–	–
Digital Platforms	Smart Remote Services (SRS)	The secure data link that connects medical equipment to experts at Siemens Healthineers, who provide proactive and interactive services supporting healthcare institutions	●	●	●	●
	Guardian Program	Real-time system monitoring, AI-based prediction mechanisms, and proactive services to maximise equipment uptime. Only available with SRS.	●	●	●	–
	Remote Assist	Remote real-time interaction between your clinical staff and our clinical application experts whenever a clinical support need arises. Only available with SRS	●	●	●	–
	PEPconnect	The competency-based online education solution that offers instant access to education, performance support, and expertise	●	●	●	●
	PEPconnections	Premium subscription to online education solution PEPconnect that provides functionalities to assign, manage, and track the education of a clinical department's workforce	○	○	○	○
	teampay Fleet	The personalised online control center for comprehensive fleet management	●	●	●	●
	Service Performance Reports	Fast and easy access to an overview of the main service activities delivered by Siemens Healthineers	●	●	–	–

¹ Not available for Ultrasound
² Not available for MRI

● Included ○ Optional – Unavailable

With over 125 years of medical imaging experience, Siemens Healthineers is a true leader in diagnostic imaging, pathology, and innovation.

Did you know Siemens Healthineers provides high-quality diagnostic imaging and testing technology approved for veterinary use?

Our proven technologies include low-dose CT, market-leading MRI, and state-of-the-art Ultrasound, enabling you to deliver best-in-class veterinary services.

* if not specified, images courtesy of photo library Siemens Healthcare GmbH.



For further information scan the QR code.

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