Monday, July 25, 2022		
3:00 p.m.–5:30 p.m.	Conference Registration	
Tuesday, July 26, 2022		
7:00 a.m5:30 p.m.	Conference Registration	
7:00 a.m7:45 a.m.	Breakfast & Innovations Showcase Expo	
7:45 a.m8:15 a.m.	Managers Program Opening Session & Welcome Remarks	
7:00 a.m5:30 p.m.	Innovations Showcase Expo	
Workshop	Track A	Track B
8:30 a.m.–10:00 a.m. Session 1	Personal Effectiveness Part 1 Understanding and Examining your Strengths	Respect in the Workplace Part 1 Behaviors and Expectations
10:00 a.m10:30 a.m.	Refreshment Break	
10:30 a.m.–12:00 p.m. Session 2	Personal Effectiveness Part 2 Recognizing and Appreciating Strength in Others	Respect in the Workplace Part 2 Self Awareness, Understanding and Application
12:00 p.m.–1:00 p.m.	Lunch & Innovations Showcase Expo	
1:00 p.m.–2:30 p.m. Session 3	Unconscious Bias Part 1 Understanding the Definition of Unconscious Bias / Exploring the Impact of Unconscious Bias on Others	Motivating Your Employees Part 1 Understanding Employees' Personal & Professional Motivators
2:30 p.m.–3:00 p.m.	Refreshment Break	
3:00 p.m.–4:30 p.m. Session 4	Unconscious Bias Part 2 Tips on How to Make Everyone Feel Included and Be an Inclusive Role Model	Motivating Your Employees Part 2 How to Create a Positive Work Environment
4:30 p.m.–5:30 p.m.	Welcome Reception & Innovations Showcase Expo	
Wednesday, July 27, 2022		
7:00 a.m5:30 p.m.	Conference Registration	
7:00 a.m7:45 a.m.	Breakfast & Innovations Showcase Expo	
8:00 a.m8:30 a.m.	General Session	
7:00 a.m5:30 p.m. 8:30 a.m9:30 a.m.	Innovations Showcase Expo	
Keynote Session	The Wellness Revolution: Healthcare in Changing Times – Dr. Peter Salgo	
9:45 a.m.–10:45 a.m. Session 1	Excellence in Healthcare / Building Success from Within Part 1 – The Ritz-Carlton	
10:45 a.m11:00 a.m.	Refreshment Break	
11:00 a.m.–12:00 p.m. Session 2	Excellence in Healthcare / Building Success from Within Part 2 – The Ritz-Carlton	
12:00 p.m.–1:00 p.m.	Lunch & Innovations Showcase Expo	
1:00 p.m.–2:30 p.m. Session 3	Brand Differentiating Service Delivering an Elevated Experience Part 1 – The Ritz-Carlton	
2:30 p.m3:00 p.m.	Refreshment Break	
3:00 p.m.–4:30 p.m. Session 4	Brand Differentiating Service Delivering an Elevated Experience Part 2 – The Ritz-Carlton	
4:30 p.m.	Program Adjourns	