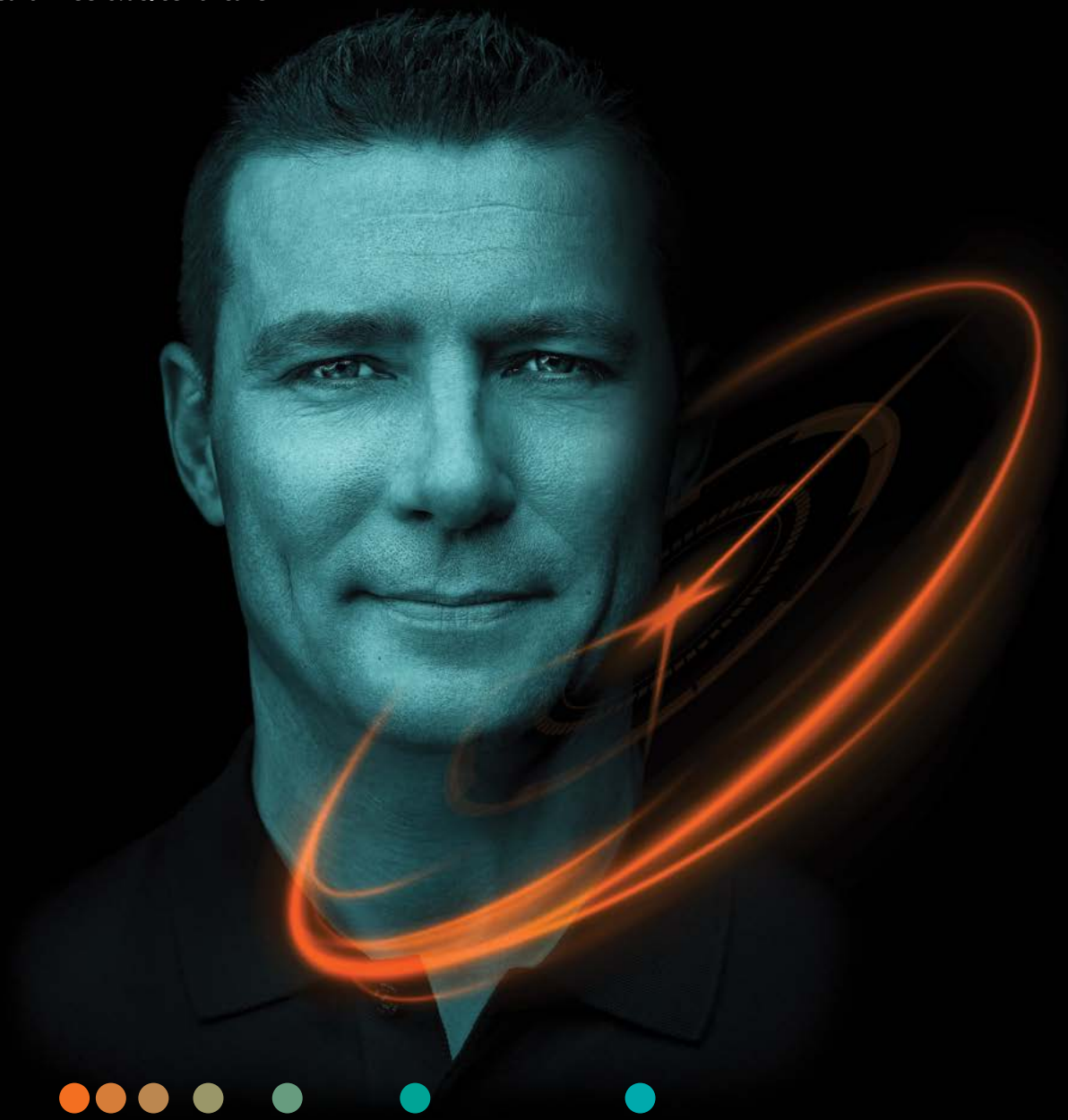


CentriCare

The most valuable service solution of your life. Time.

siemens-healthineers.us/centricare



Introducing The New Value Equation

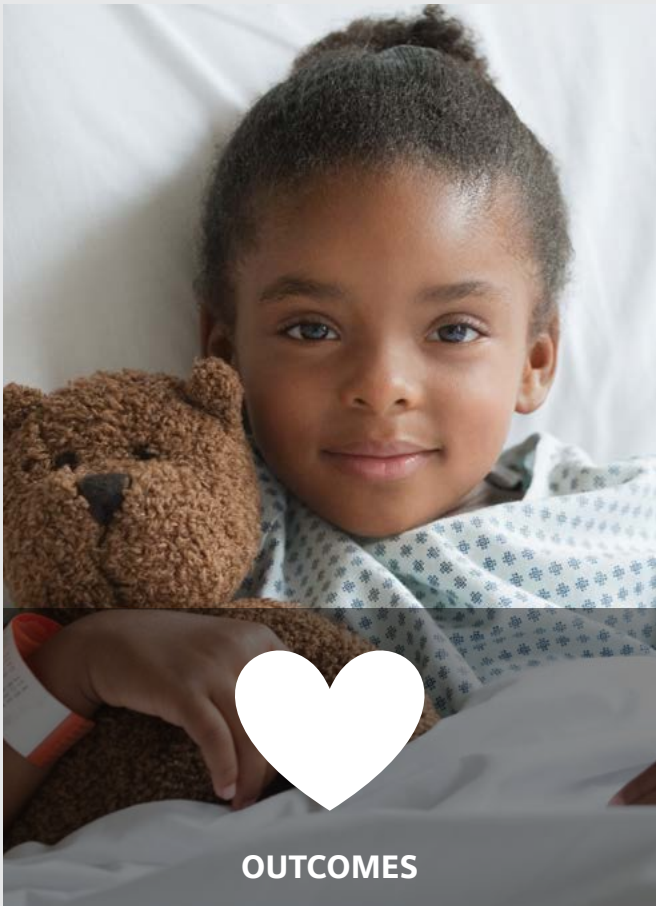
When it comes to providing true value in a service solution, America’s leading healthcare providers say complete equipment availability is what matters most. Because increased availability means more time—time to treat and care for your patients. Time to improve outcomes and efficiencies.

So, we’re offering a commitment to equipment availability that’s never been seen before. It’s a key effort in our mission to transform care delivery. And we call it the New Value Equation.

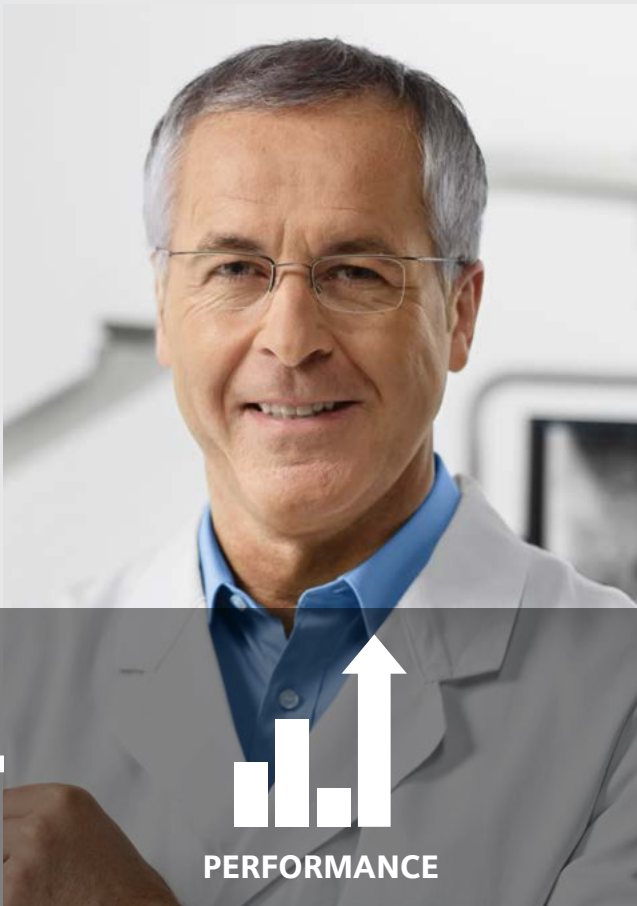


Entrust Program
CentriCare ensures maximum operational availability of your systems, based on your desired availability coverage and Protected Care Hours. And it’s all backed by Entrust, our one-of-a-kind program ensuring shared outcomes and partnership through proven performance, accountability, and shared consequences.

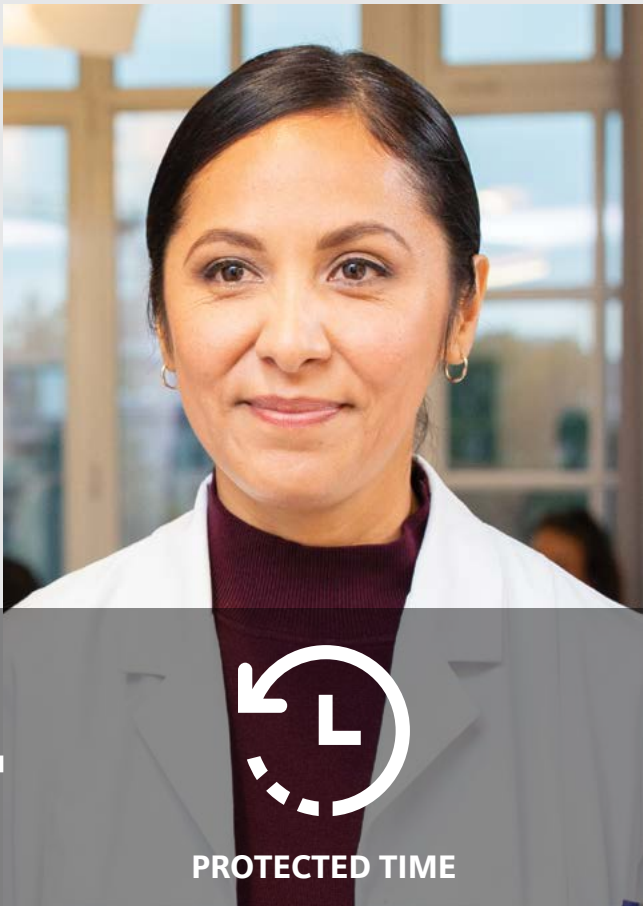
Now that’s accountability you can Entrust.



OUTCOMES



PERFORMANCE



PROTECTED TIME



THE NEW VALUE EQUATION

Patient-Centricity

Stay focused on what matters most—improving patient outcomes, improving access to care, and sustaining patient loyalty.

Commitment to Availability & Accountability

Optimize clinical operations with our one-of-a-kind program that’s built upon accountability, complete equipment availability, and shared consequences.

Protected Care Hours

Safeguard your core hours of operation so you can achieve optimal levels of system readiness and availability—without ever compromising care.

A New Approach to Service Delivery

Balance the needs of everyone—enabling better outcomes for all.

Flexible Service Plans

KEY FEATURES	BALANCE SERVICE	BENCHMARK SERVICE	SIGNATURE SERVICE
Protected Care Hours (PCH) Coverage	Up to 8 hrs/day Any 5 days/week	Any 9-12 hrs/day Any 5-6 days/week	Any 12-16 hrs/day Up to 7 days/week
Availability Commitment*	95%	97-99%	100%
Volume-based coverage	Volume options varies by modality	Volume options varies by modality	Unlimited exams
Entrust Program	N/A**	✓	✓
Concierge Services Package	N/A	N/A	✓
Technical & Applications Phone Support	✓	✓	✓
Planned Maintenance	✓	✓	✓
Labor & Parts Availability	✓	✓	✓
Guardian Program™	Optional	Optional	✓
Virus Protection	✓ (where applicable)	✓ (where applicable)	✓ (where applicable)
Clinical Education	Optional	Optional	Optional
Consumable Coverage	✓	✓	✓
syngo Evolve Program	✓	✓	✓
Connect Platforms (LifeNet, PEPconnect, SRS, teamplay)	✓	✓	✓

Contact your local Siemens Healthineers sales representative for a consultation.

* PCH coverage hours may vary by modality.

**Balance Entrust Program is the same as TOP Performance contract types; if the equipment's system availability level is found to be less than the guaranteed percentage, Siemens Healthineers will extend the term of the agreement by seven (7) calendar days for every percentage point below the guaranteed percentage.

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