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- 14 If any substantial failure to conform to the published specifications appears in the warranty period of twelve months as of installation that limits the usability of the Software for its intended purposes, PMI shall use its best efforts to provide valuable assistance (correction or replacement). In case a correction is not possible within short time, PMI shall use its best endeavors to provide a provisional solution without any undue delay. PMI may charge the costs of repair in the event of errors made by User or any other cause for which PMI cannot be blamed. Recovery of any data which may have been lost will not be covered by the guarantee.
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- 20 PMI expressly exclude any kind of liability for damages, including but not limited to death or bodily injury, incurred because of medical decisions or refraining of the same based upon use of the Software. User acknowledges that PMI is never responsible/liable for any consequence due to any medical decision or refraining from any decision based upon use of the Software.
- 21 In the event that a limitation of liability in the above said warranty provisions shall be held to be invalid for any reason and PMI becomes liable for loss or damage that would otherwise have been excluded, such total liability shall never exceed the amount of the license fee per event, a series of interconnected events being regarded as a single event.
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Miscellaneous

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