Designing a safe, comfortable patient experience based on trust that follows the patient throughout their journey in the healthcare institution poses a huge, but increasingly important challenge to healthcare providers. In addition, hospitals are complex due to the specialized services they deliver on a daily basis. But for the patient, this complexity is scary. So how can we turn this around?

**RealTime Hospital Navigator** helps patients, visitors, and staff find their destination within your institution with step-by-step instructions provided via an intuitive mobile application. This results in improved patient satisfaction, reduced appointment delays, and fewer unnecessary staff interruptions, allowing staff to focus on meaningful tasks such as patient care.

We assist you in digitalizing your floor plan and defining important areas you wish to indicate to your patients and staff, e.g., imaging department, ER, waiting rooms, and cafeterias. This results in a personalized map, which will optimize how patients and staff navigate your organization, making sure they reach their destination in the best possible way with the help of a user-friendly interface. (The app is available for iOS and Android and uses BLE navigator beacons inside the hospital).

**RealTime Hospital Navigator helps you to:**
- reduce unnecessary interruptions for your staff;
- increase patient satisfaction;
- avoid delays due to late arrival.
RealTime Hospital Navigator features include:

• **Personalized 3D map**
  highlighting points of interest to help your patients and staff reach their destination easily and avoid delays in workflows.

• **Step-by-step guidance:**
  with these step-by-step directions, the time staff spend helping patients and visitors to find their way around the institution will be reduced to a minimum, freeing them up to focus on care delivery.

• **Multi-language support:**
  the app automatically detects the user language settings and adapts its instructions and content to make your institution accessible to all patients and visitors.

RealTime Hospital Navigator features include personalized 3D maps and step-by-step guidance with multi-language support.

As an application developed for healthcare institutions, RealTime Hospital Navigator can provide different routes depending on the patient status, e.g., wheelchair or walking patients.

More RealTime Location Services will be released in the near future. Stay tuned!

Learn more about RealTime Location Services and related consulting offerings at:

[siemens-healthineers.com/realtime-location-services](http://siemens-healthineers.com/realtime-location-services)