

Siemens Healthineers Internet Data Privacy Notice (Thailand)

Siemens Healthcare Limited
Version: November 2022

Protecting Personal Data is very important to Siemens Healthineers. The following Privacy Policy explains how Siemens Healthineers processes your Personal Data and describes your associated rights.

Controller

The Siemens Healthineers company ("Siemens Healthineers" or "we") will process your Personal Data as the data controller in accordance with this Privacy Policy and the applicable laws on the protection of Personal Data. "Personal Data" means information that enables you to be identified as an individual whether directly or indirectly, but not including the information of the deceased Persons in particular. "Sensitive Personal Data" includes any information pertaining to racial or ethnic origin, political opinions, religious or philosophical beliefs, sexual orientation or preferences, criminal records, health records, disability, trade union memberships, genetic data or biometric data for which requires explicit consent of the data subject, except in certain circumstances or as required by law.

Depending on the nature of your interaction with us, some examples of Personal Data which we may collect from you include your name, identification information, contact information such as your address, email address or telephone number, nationality, gender, date of birth, marital status, photographs and other audio-visual information, employment information and financial information such as credit card numbers, debit card numbers or bank account information.

Processing of your Personal Data

Siemens Healthineers processes your Personal Data as described in the following:

Use of the websites

When using our websites, Siemens Healthineers processes information (which may be technically generated and automatically sent to us by your browser or device, e.g. IP address, device type, browser type, pages visited, date and time of the request and include your Personal Data to the extent that there is a compelling necessity, the collection, use and disclosure for communication to take place and will be performed in accordance with the Personal Data protection legal framework in Thailand.

We process this information in order to enable you to visit the websites, to improve and accelerate the presentation of the websites, to adapt and prepare the information offered for specific target groups and to design the websites according to user preferences.

In addition, we process this information to ensure compliance with our Terms of Use, to exercise or defend ourselves against legal claims, and to prevent and counter fraudulent and similar actions, including attacks on our IT infrastructure.

The legal basis for the processing is the safeguarding of the legitimate interests of Siemens Healthineers as website operator (Section 24, Personal Data Protection Act 2019).

Subscription of information and participation in surveys

You can subscribe to various information (e.g. our newsletters) or provide us with comments and feedback by participating in surveys. Siemens Healthineers processes the Personal Data that you provide, e.g. contact information such as first and last name, e-mail address, telephone number or comments.

Siemens Healthineers uses this Personal Data to contact you and provide the requested information, to process your comments and feedback and to adapt and prepare the information offered for specific target groups.

The legal basis for the processing is your consent (Section 19, Personal Data Protection Act 2019).

Use of contact forms and chatbots

You can contact us directly via contact forms and chatbots on our website and in particular provide your contact details. Siemens Healthineers processes the contact information you provide (which may include Personal Data), such as your first and last name, e-mail address or telephone number, as well as information you provide in a support request, in order to respond to and clarify your contact or request.

The legal basis for the processing is your consent (Section 19, Personal Data Protection Act 2019). If your request is aimed at the conclusion of a contract, the legal basis for the processing is the performance of a contract (Section 24, Personal Data Protection Act 2019).

Online Services

On our websites you may provide your Personal Data to register for various Siemens Healthineers Online Services, for example to access technical documents of our products or to exchange information in user forums.

Siemens Healthineers processes the Personal Data that you have entered when using the Siemens Healthineers Online Services for example when registering or logging in, such as your first and last name, e-mail address, telephone number, comments or forum posts.

Siemens Healthineers processes your Personal Data,

- to provide the services and features of the Online Services and to manage your use; or to enable you to use the services and features of the Online Services;
- to verify your identity and enable user authentication;
- to ensure compliance with our Terms of Use, establish or defend against legal claims, and prevent fraudulent or similar acts, including attacks on our IT infrastructure.

The legal basis for the processing is your consent (Section 19, Personal Data Protection Act 2019), the performance of a contract (Section 24, Personal Data Protection Act 2019) or the safeguarding of the legitimate

interests of Siemens Healthineers as the provider of online services (Section 24, Personal Data Protection Act 2019).

Processing of Personal Data related to your business relationship with Siemens Healthineers

In the context of a business relationship with Siemens Healthineers, we process Personal Data of contact persons at customers, interested parties, sales partners, suppliers and partners ("business partners"). For further information, please refer to the Siemens Healthineers Privacy Policy for Business Partners at the bottom of the page under "Downloads."

The legal basis for the processing is your consent and/or in connection with the performance of a contract or where it is necessary for compliance with any legal obligation. If you willingly provide your Personal Data for a particular purpose, you consent to allowing us to collect, use or disclose your Personal Data. Explicit consent will be obtained for processing of any Sensitive Personal Data.

Cookies

We use cookies on our website. You can find further information regarding cookies in our [Cookie Policy](#). It also describes how you can object to the use of cookies.

Links to other websites

This Privacy Policy applies only to Siemens Healthineers. It does not apply to third parties and their websites and/or applications. In particular, Siemens Healthineers' websites may contain links to third party websites and applications that may be of interest to you. Siemens Healthineers is neither responsible for the collection, processing and use of your data by websites or applications that are not operated by Siemens Healthineers, nor responsible for their content. For information on the processing of your Personal Data, please refer to the data privacy policies of the respective providers.

Mobile Apps

Siemens Healthineers also offers a variety of applications that you can download to your mobile device, such as your smartphone ("Mobile Apps"). Some of these apps have their own privacy policy. These privacy policies can be viewed on the App Store prior to downloading the Mobile App and in the Mobile App itself.

Recipient and disclosure of Personal Data

Siemens Healthineers works with its affiliated companies and external services providers and may therefore transfer your Personal Data outside of Thailand for the purposes described above to:

- other Siemens Healthineers and Siemens Group companies;
- suppliers and service providers to enable such parties to perform functions on our behalf and under our instructions in order to carry out the purposes identified above. These may include, amongst others, infrastructure and IT service providers (for IT maintenance activities, processing enquiries, administration of user identities) and third party consultants who support us in the course of our business.
- courts, arbitration tribunals, authorities or legal advisors, if this is necessary to comply with applicable law or to assert, exercise or defend against legal claims.

As a global company, Siemens Healthineers also has affiliates in countries around the world. The applicable law in some of these countries do not guarantee the same level of data protection as Thailand .

In the event that the recipients of your Personal Data are located in countries outside Thailand in which applicable laws do not offer the same level of protection, Siemens Healthineers will take other measures, such as introducing legally enforceable contractual obligations where the recipient is also bound to comply with data protection laws and regulations, to ensure that your Personal Data continues to receive a standard of protection that is at least comparable to that provided under local law and provides suitable protection measures which enables enforcement of your rights under local law or where the transfer is necessary for Siemens Healthineers in the performance of a contract.

For example, we may share your Personal Data with affiliates of Siemens Healthineers in Third Countries where they may be required to be implemented the binding corporate rules of Siemens for the protection of Personal Data (Binding Corporate Rules, "BCR"). You can find further information about the Siemens BCR [here](#).

Further information and a copy of the implemented measures can be obtained upon request from the Siemens Healthineers Data Privacy Organization (see contact information under "Contact").

Storage and Security

Siemens Healthineers typically retains and processes your Personal Data related to marketing activities for as long as you accept marketing communications from us. We will securely delete such data in accordance with applicable law upon request.

For Personal Data that we collect and process for other purposes, Siemens Healthineers will typically retain such Personal Data for as long as it is necessary to fulfil the purpose or until you revoke your consent or object to the processing and there is no other legal basis or overriding legitimate reasons for the processing.

To the extent that Siemens Healthineers needs to process your Personal Data in order to fulfil a legal obligation (such as retention obligations under tax or commercial laws) or the processing is necessary for the establishment, exercise or defense of legal claims, Siemens Healthineers stores your Personal Data until the legal obligation is fulfilled or the legal claims have been asserted.

To protect your Personal Data against accidental or unlawful destruction, loss, use, or alteration and against unauthorized disclosure or access, we use adequate physical, technical and organizational security measures.

Your rights

According to the applicable data privacy laws, you have the right – provided that the respective legal requirements are fulfilled – to:

- obtain access to your Personal Data processed by Siemens Healthineers in a structured, commonly used and machine readable format and to transmit it directly to another organization should you wish,
- obtain the correction of your inaccurate Personal Data processed by Siemens Healthineers,
- withdraw consent and obtain from Siemens Healthineers confirmation of the erasure of your Personal Data processed by Siemens Healthineers,
- obtain from Siemens Healthineers restriction of processing of your Personal Data,
- data portability concerning personal data, which you actively provided; and
- object, on grounds relating to your particular situation, to processing of personal data concerning you unless, in some circumstances, we are required by law to keep it. You also have the right to make a complaint to the Personal Data Protection Committee or to seek a remedy through the courts if you believe that your rights have been breached

If you have given Siemens Healthineers your consent to process your Personal Data, you have the right to withdraw your consent at any time with effect for the future, i.e. your withdrawal does not affect the legality of the processing carried out based on the consent prior to the withdrawal. After withdrawal, Siemens Healthineers may only process your Personal Data to the extent that Siemens Healthineers can base the processing on another legal basis.

If you wish to exercise any of your rights, please contact the Siemens Healthineers Data Privacy Organization (see contact information under "Contact").

Contact for questions and complaints, data protection officer

The Data Protection Officer of Siemens Healthineers and the Siemens Healthineers Data Privacy Organization provide support in all questions relating to data privacy as well as questions, comments, concerns or complaints. The Data Protection Officer and the Siemens Healthineers Data Privacy Organization may be contacted via our portal '[Let us know - Data Privacy](#)'.

If you wish to access your Personal Data or exercise any of your rights in relation to your Personal Data held by Siemens Healthcare Pte. Ltd., please send a written request to:

Ms. Tunmika Sarakoses
The Data Privacy Officer
Siemens Healthcare Ltd.
Charn Issara Tower II, 26 Fl.
2922/292 New Petchburi Rd.
Bangkapi, Huaykwang,
Bangkok 10310, Thailand

Email: tunmika.sarakoses@siemens-healthineers.com

The Siemens Healthineers Data Protection Officer and the Siemens Healthineers Data Privacy Organization will always use best efforts to address and remedy your request or complaint. In addition to contacting the Data Protection Officer of Siemens Healthineers and the Siemens Healthineers Data Privacy Organization, you may also contact the Office of the Personal Data Protection Committee, Thailand at pdpc@mdes.go.th with your enquiry or complaint.

This Privacy Policy is updated from time to time. The date of the last update can be found at the beginning of this Privacy Policy. We recommend that you visit this page regularly to check for any updates that may have been made.

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