Syngo Virtual Cockpit:

Move knowledge, not staff!

A user testimonial!

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Michel Geldof, Kathleen Baeten, Ryan Goddaert, MR team…

Dimitri Roose, B-Resonant

Jurgen Santy/Veerle Demeyer, Siemens Healthineers

Filip Deferme, Nursing manager

Welcome@MRI user meeting

Who am I?

• Nursing training 1987
• Background in Radiology
• Angiography & Interventinal radiology
• Magnetic resonance
• Nursing manager since 2000

Department of MRI

Antwerp University Hospital

Who we are?

What we do?

Department of MRI

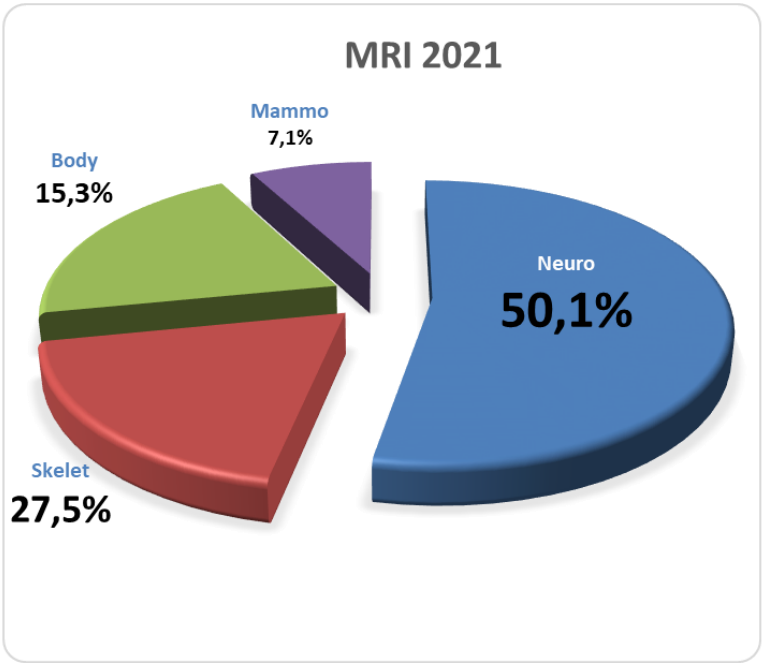
Presentation

3 MRI devices

18.000 MRI procedures

Siemens Magnetom VIDA 3T (2x)

Siemens Magnetom Sola 1,5T



Young and dynamic team

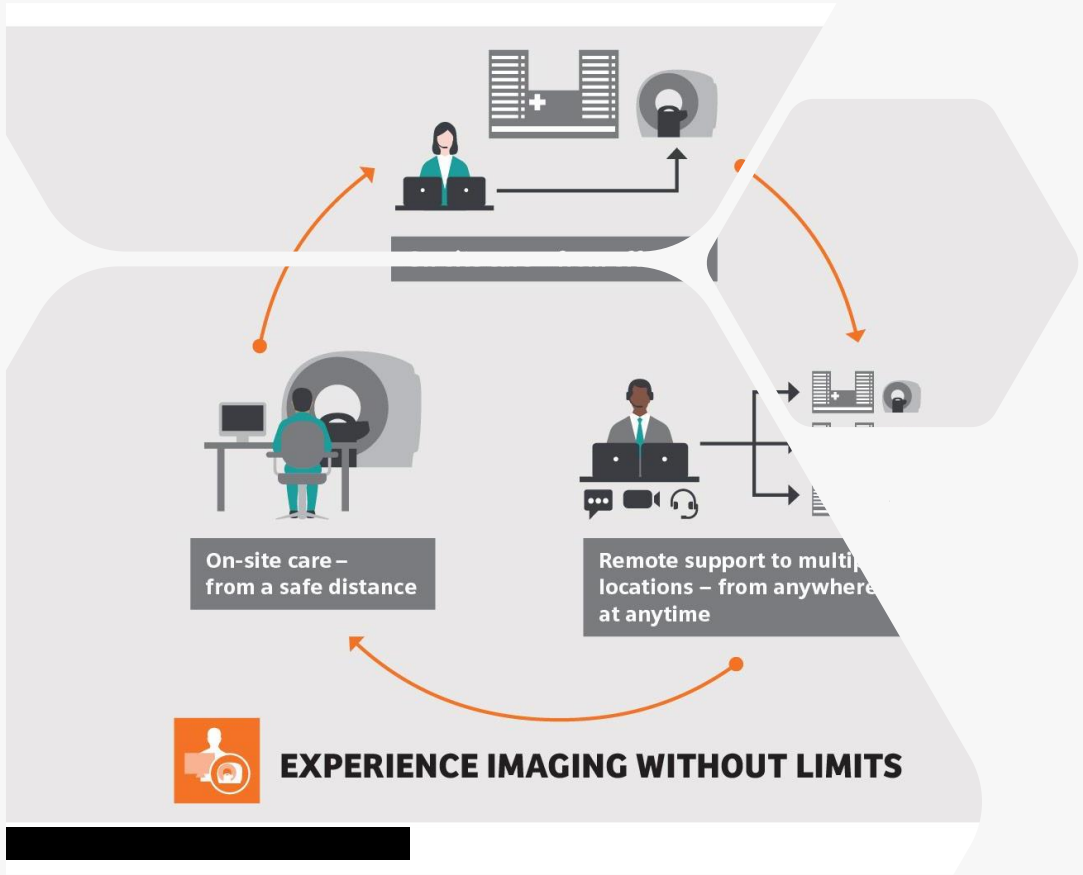
- 11,5 FTE (1/4 Tech/nurses)
- Fixed workplace on MRI

Schedule

Monday till Thursday → 07u00 - 22u00

Friday → 07u00 - 19u00

MRI virtual cockpit *Partnership*



- Siemens Healthineers
- B-Resonant
- Antwerp University Hospital
  - UZA Management
  - IT department
  - MRI department

SIEMENS Healthineers

B-RESONANT

UZA

MRI virtual cockpit
What it actually is?

Objectives - Virtual Cockpit

Shortage of dedicated nurses & radiographers

Objectives - Virtual Cockpit

Continuity: operational reliability of the MR devices

Objectives - Virtual Cockpit

Competence management according to job profile

Algemene zorgen		Gespecialiseerde zorgen		Advanced practice nursing	
Zorgassistent	Verpleegkundige*	Gespecialiseerde verpleegkundige	Verpleegkundig consulent	Verpleegkundig specialist	Klinisch verpleegkundig onderzoeker

Objectives - Virtual Cockpit

Job market profiling - Home office

Implementation Action Plan?

Current set-up

MRI-1 MRI-2 MRI-3

- IV access
- Patient care

Virtual Cockpit

- IV access
- Patient care

Different Fases

Fase 1: MRI Virtual Cockpit

Securing continuity & growth

Fase 2: MRI Virtual Cockpit

Competency management

Fase 3: MRI Virtual Cockpit

Home office support

Securing continuity and growth

Fase 1: MRI Virtual Cockpit

Securing continuity & growth

- Initial Plan June 2022
- Hardware installation in a seperate room at the MR department
- Introduction and training with the system
- Workflow optimalisation

Competency management

Reallocation of staff according to profile, competence and expertise

Fase 2: MRI Virtual Cockpit

Competency management

- **Nurse/Technician: Pilot** (Steering client): operates centrally and can control several devices simultaneously
- **Nurse/Technician: Needle client:** Inserts the IV infusions for the 3 MRI devices
- **Caretaker: Patient manager (Modality client):** available for all devices

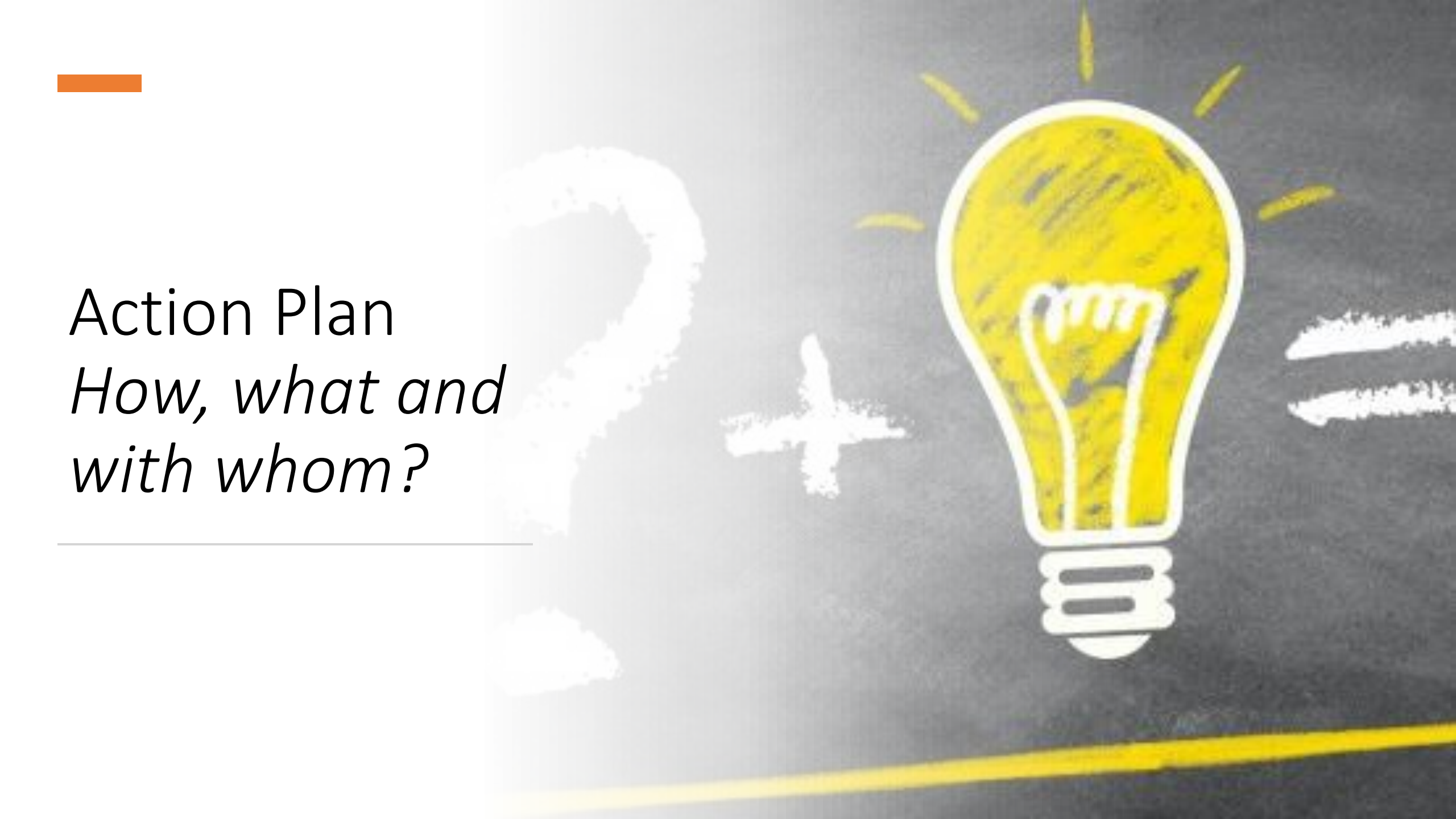
Home office support

Fase 3: MRI Virtual Cockpit

Home office Support

- Home call system support
- Routine home office
- Diversification and increased attractiveness (competitiveness)

Action Plan
How, what and with whom?



Action Plan

Consultation structure and involvement of the MR staff = **TEAM effort**

Virtual cockpit taskforce assigned for

Location of the hardware

- Location cameras and intercom in the scanning room
- Location of the 2 Virtual Cockpit stations

Feasibility criteria & timing according to project plan for workflow & training

Drawing board session for current workflow - future workflow = change mangement

- Patient management (waiting room management, screening form, IV infusion, patient care en installation exam table)
- Scan console management (early shift, day shift, late shift, number of devices with VC, schedule…)

Information & Training related to change management

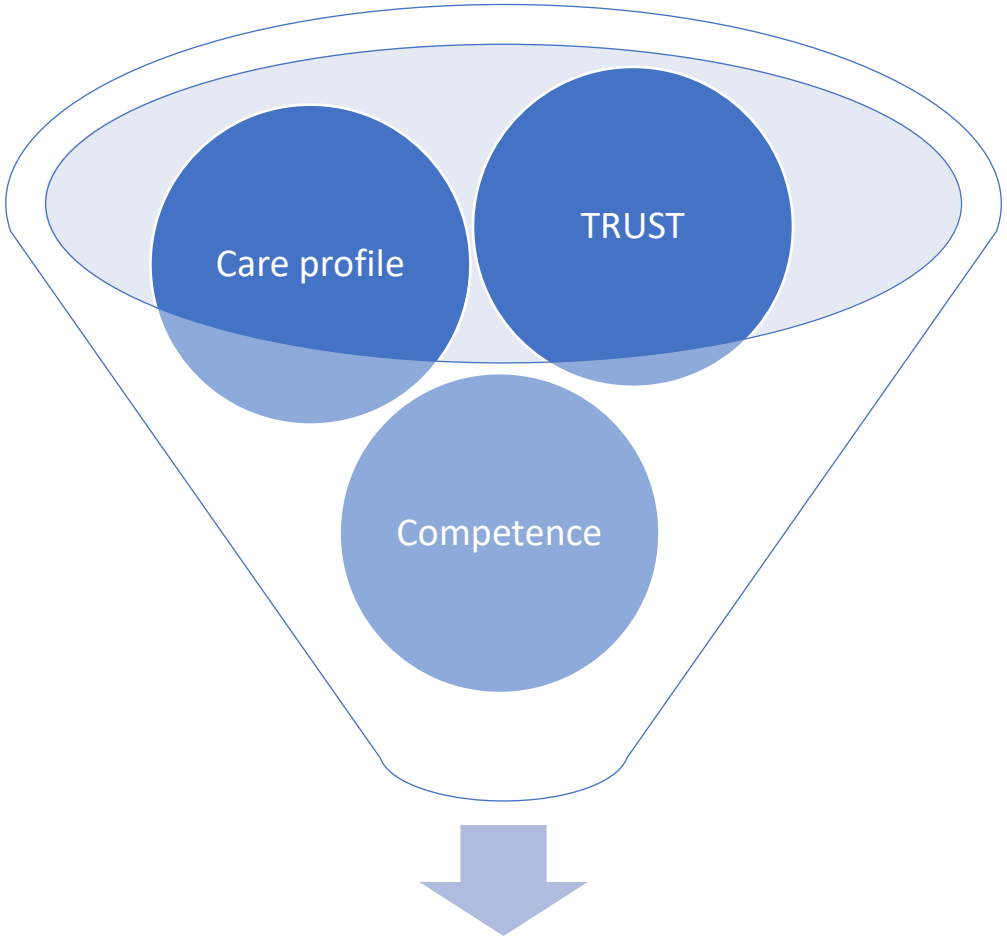
Acceptance & Experience

Acceptance

&

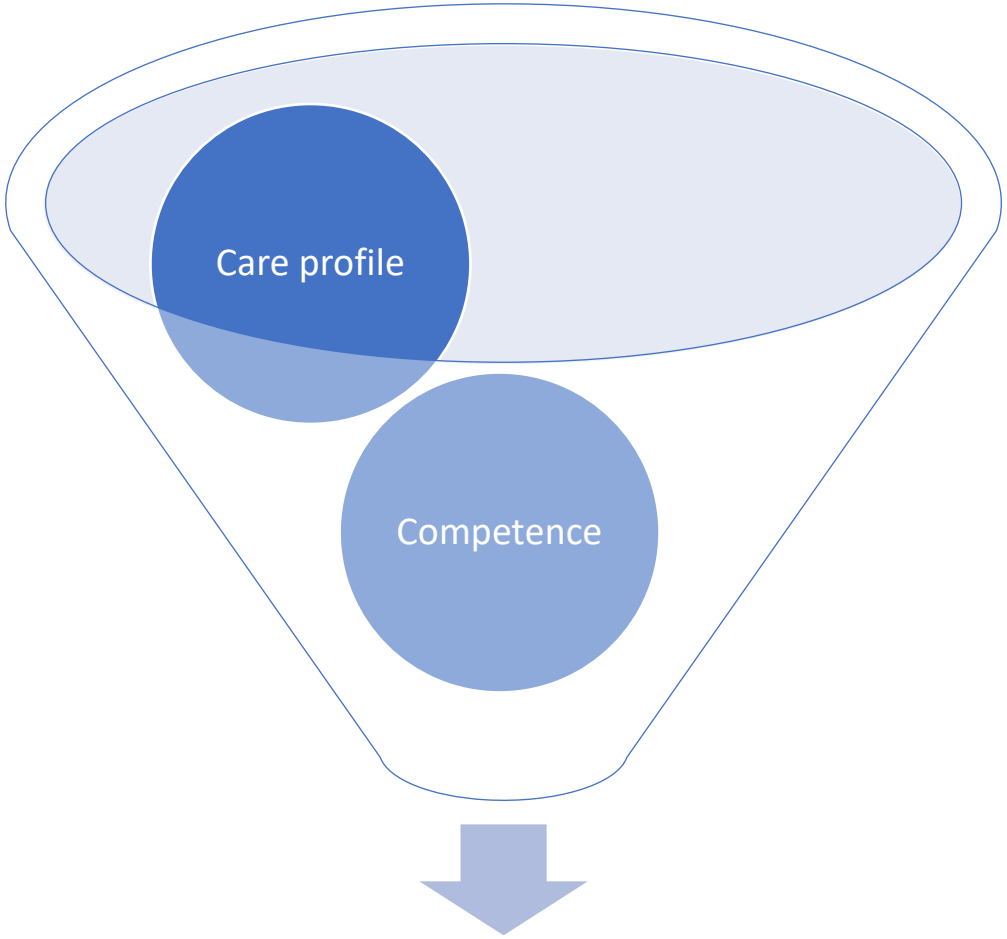
Experience

Acceptance



Hurdles

Acceptance

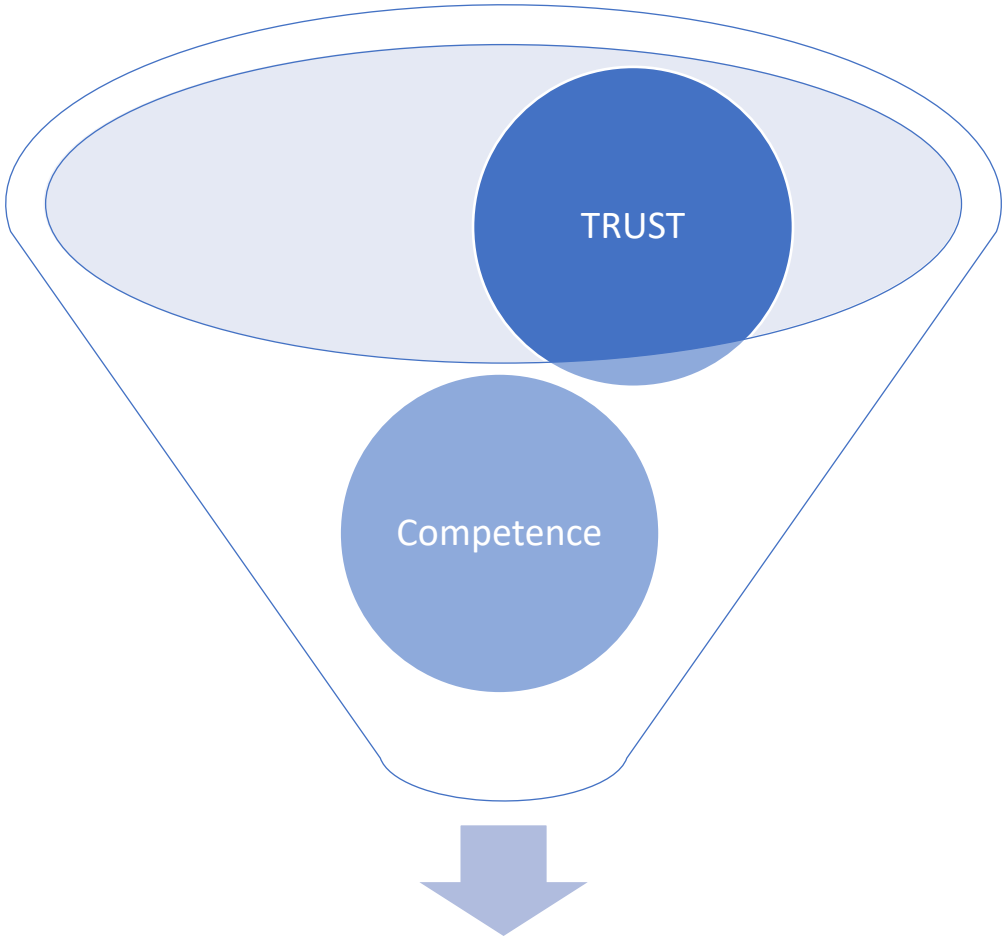


Hurdles

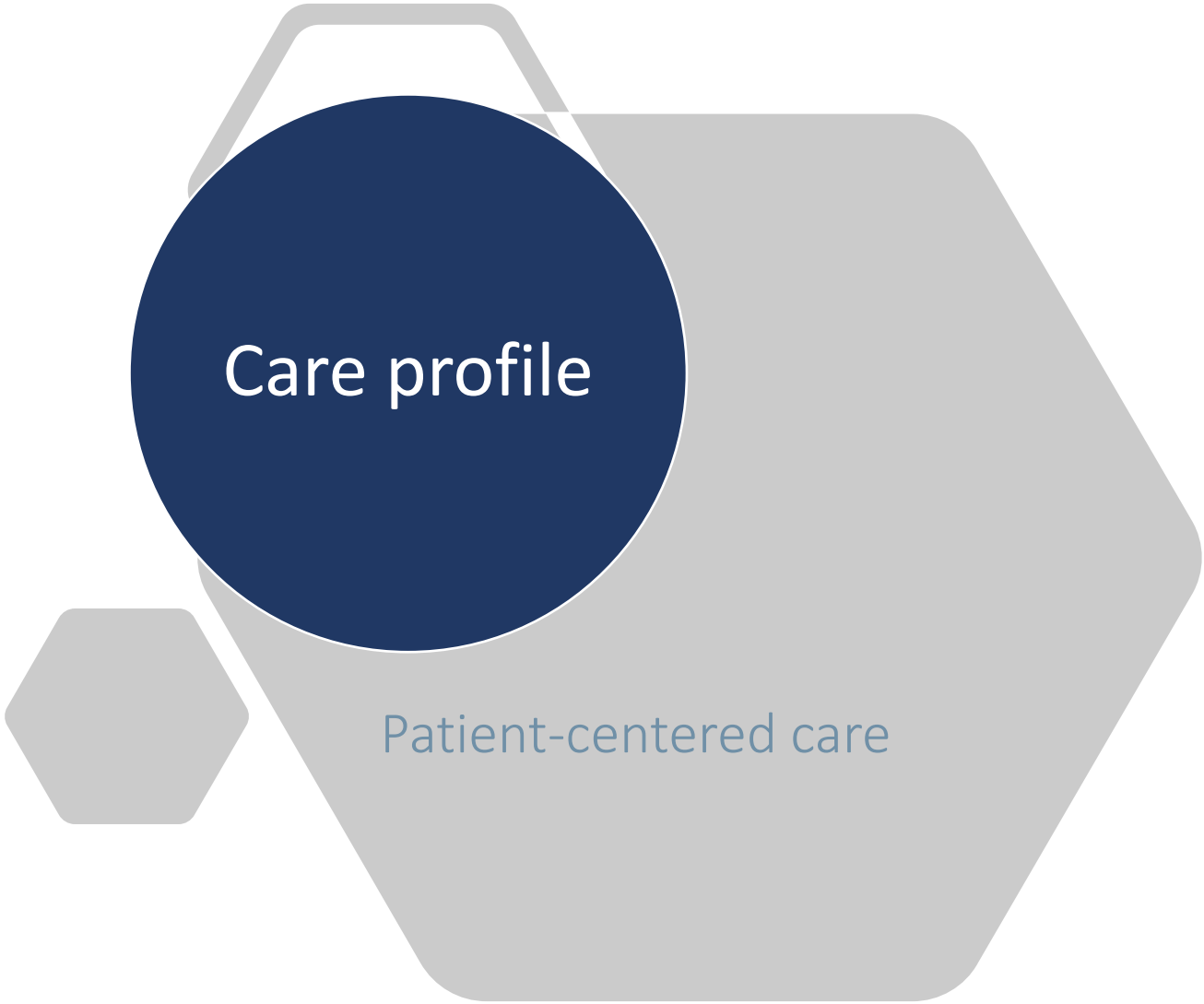
TRUST

Scaling down staff levels
Expansion of scanning hours

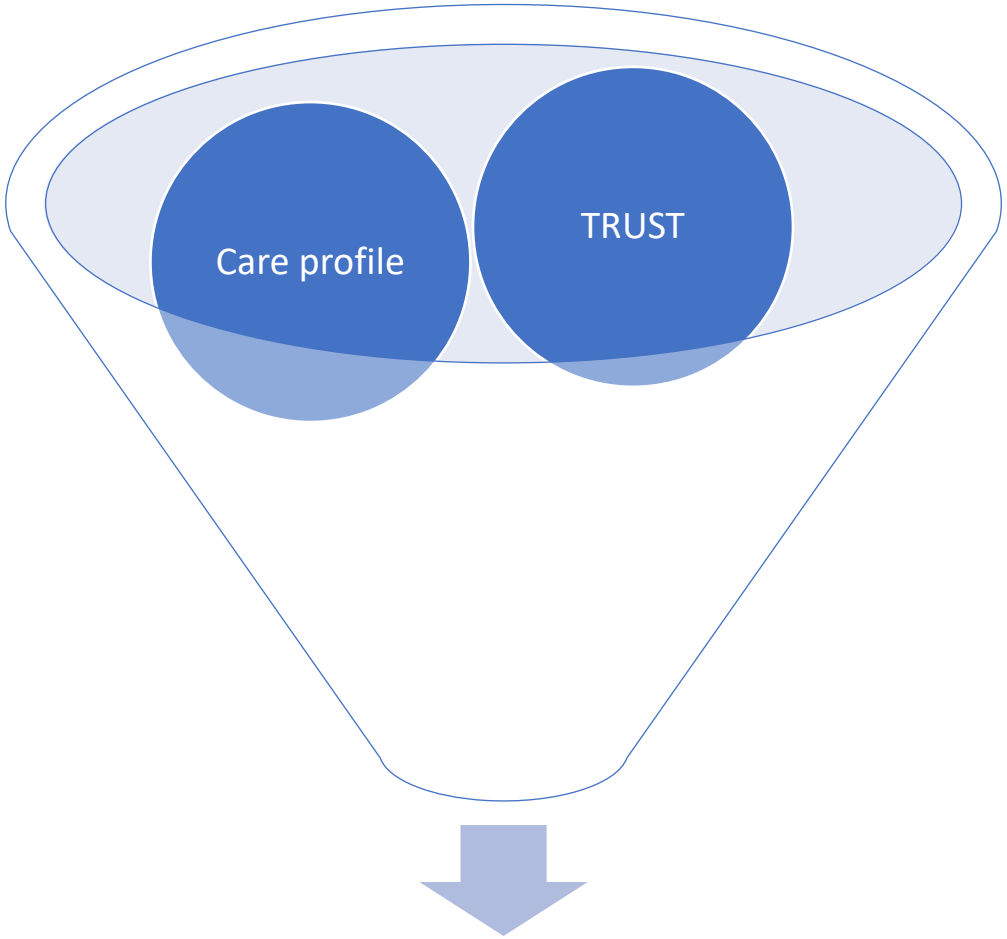
Acceptance



Hurdles



Acceptance



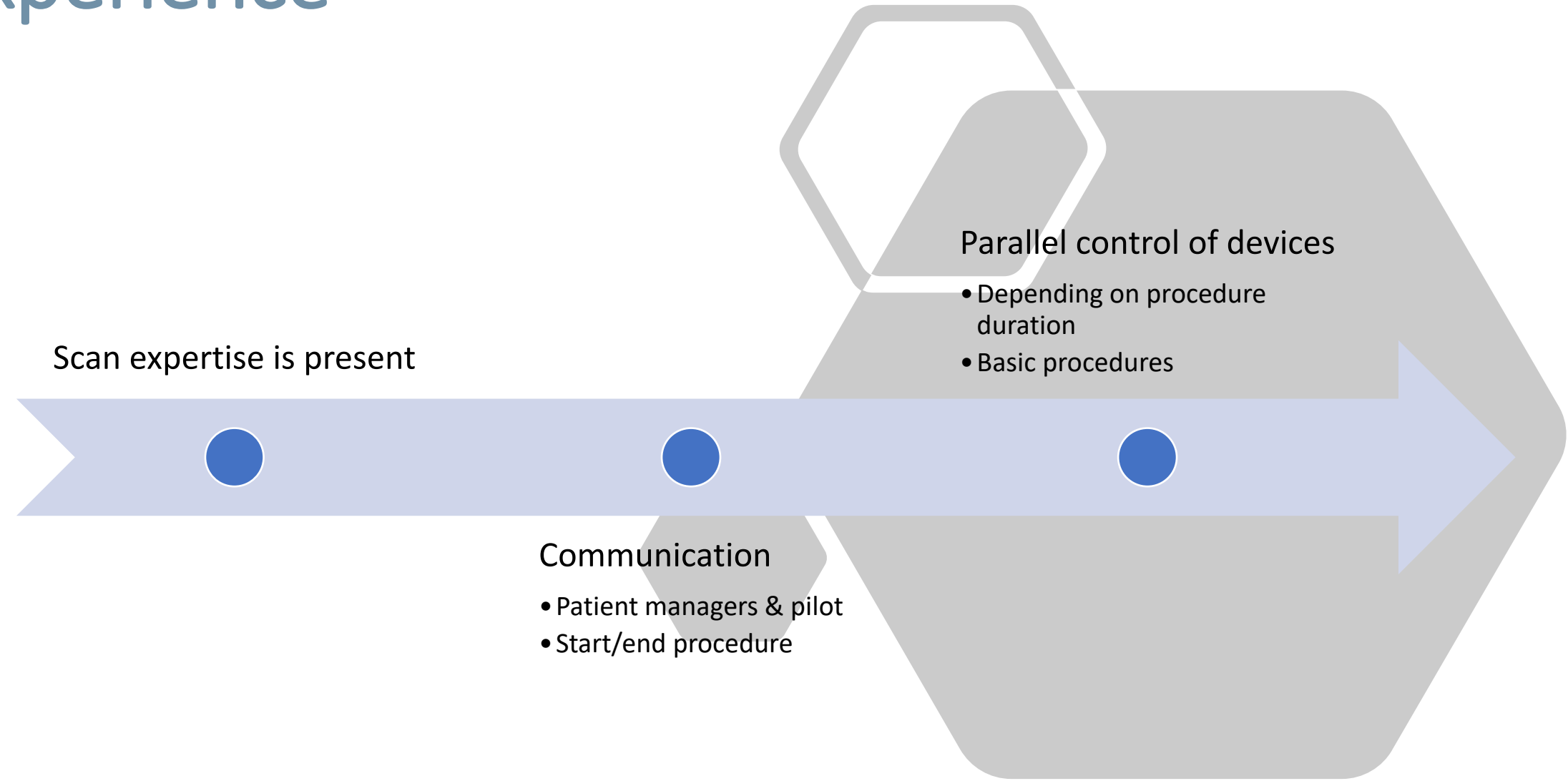
Hurdles

Competence

Patient interview for antecedents/pathology
Expertise in applying coils
MRI safety

Acceptance & Experience

Experience


Scan expertise is present
Communication
• Patient managers & pilot
• Start/end procedure
Parallel control of devices
• Depending on procedure duration
• Basic procedures